OnStrategy Workshop

Building a Cash Runway & 90-Day Plan

Toolkit for Protecting the Health of Your Business & Staying Economically Viable



Purpose & How to Use the Toolkit

Build a contingency plan for your business, specifically focusing on:

- Aligning your team around trigger events
- Knowing your cash runway
- Adapting your 2020 Plan w/ a 90-day action plan

How to Use the Toolkit - Facilitate with your team!

PowerPoint + Recorded Video: Self-directed workshop

Canvas to Protect the Health of Your Business: Thinking sheet & 90-day action plan

Cash Runway Excel: Build your cash runway

#WeAreAllInThisTogether

A Few Considerations...

- Everyone's situation is **unique**. Approach is for leaders w/ authority.
- Goal is to maintain **sustainability & create certainty** > vendors, customers, employees.
- Take care of your **staff's health and safety** first.
- This approach is to **gain alignment**, not to replace CFO/CPA analyses.
- Good looks like directionally correct to **create laser-sharp focus**.

Presenters & Logistics

Erica Olsen – Co-founder, Senior Strategist

Lorna Shepard – Senior Strategist

Matt Anderson - VP Commercial Banker for the Middle Market, Wells Fargo

Technical Issues: Email hello@onstrategyhq.com

Questions: Use the chat function in the Zoom Panel

Ideas: We will be providing a link to all of these resources as well as a Google Doc to share ideas and contribute to the conversation.

Toolkit: All content will be shared via a weblink after the workshop.

6 Steps to Protecting Your Business

- 1. Identify Risk & Opportunity Areas
- 2. Build a Cash Runway
- 3. Establish Trigger Events & Pre-Established Moves
- 4. What to Ask Your Banker
- 5. Adapt Agile Planning Principles & Set Your Management Cycle
- 6. Modify your 2020 Plan w/ a 90-Day Action Plan

Identifying Risks & Opportunities

From your vendors to your customers to your customer's customers

	External Dynamics	Internal Resources	
Opportunity Areas: What are some areas where you can add more value? Customers/Clients Partners Vendors	Opportunity Areas	People	People: How can you strengthen your team? Process changes Training opportunities Innovative approaches to work
Risk Areas: Where are the areas at risk? How might you mitigate? • Customers/Clients • Partners • Vendors	Risk Areas	Projects	Projects: What are the strategic projects that could advance your business? Goal/OKR development Growth strategy creation New Projects Marketing campaigns
		Cash	Cash: What are the sources of cash available to your business today? • Savings • Lines of credit • Equity laines

Assess the Current State

Brainstorm before planning

External Dynamics	Internal Resources
Opportunity Areas:	People:
What are some areas where you can add more value?	How can you strengthen your team?
* Customers/Clients * Partners * Vendors	* Process changes * Training opportunities * Innovations
 Delivering work remotely 	
Providing products at cost	Projects:
 Discounts for pre-bookings 	What are strategic projects that could advance your business?
Diale Avecas	* Goal/OKR development. * Growth strategy creation
Risk Areas:	* New Projects * Marketing campaigns
Where are the areas at risk? How might you mitigate?	
* Customers/Clients * Partners *Vendors	
 Identify those customers whose businesses are at risk 	Cash:
• Terms	What are the sources of cash available to your business
 Payment holds 	today?
	* Savings * Lines of Credit * Equity Lines

Building a Cash Runway

Figuring out your cash situation & operational runway

Numbers You Need

Apply to your specific situation & business.

- Cash on-hand & sources of cash available (lines of credit, equity lines, etc.)
- Average monthly operating expenses
- Signed vendor commitments (if not incorporated above)
- 2020 revenue forecast or estimate by customer

STEADY STATE	rend Line of Months
CURRENT EXPENSES	
Total Operating Expenses \$ 40,000.00 \$ 40,000.00 \$ 40,000.00 \$ 40,000.00 \$ 40,000.00 \$ 40,000.00 \$ 40,000.00 \$ 40,000.00 \$ 40,000.00 \$ 40,000.00 \$ 40,000.00 \$ 40,000.00 \$ 40,000.00 \$ 40,000.00 \$ 40,000.00 \$ 40,000.00 \$ 40,000.00 \$ 40,000.00 \$ 20.	
Variable Expenses \$ 20.00 \$ 20	
Variable Expenses \$ 20.00 \$ 20	
Fixed Expenses \$ 30.00	
Cap Ex Committed \$ 40.00 \$ 40.	
REVENUE/SALES FORECAST (Accrual) Total Forecast \$ 50,000.00 \$ 50	
Total Forecast \$ 50,000.00 \$ 5	
Total Forecast \$ 50,000.00 \$ 5	
Customer #2 \$ 200.00	
Client #3 \$ 300.00 \$	
Client #4 \$ 40.00 \$	*****
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Customer #1 \$ 5,000.00 \$ 5,00	
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1 1	
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CASH RESERVES CASH RESERVES	
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Savings \$ 100,000.00 \$ 100,000.00	
Line of Credit \$0.00	
Additional Item here \$0.00	
Cash Reserves - Total \$ - \$ - \$ 120,000.00 \$ - \$ - \$ - \$ - \$ - \$ - \$ - \$ - \$ 120,000.00	
AVAILABLE CASH - TOTAL \$80,450.00 \$40,900.00 \$1,320.00 \$4,740.00 \$8,160.00 \$11,580.00 \$16,800.00 \$22,020.00 \$27,240.00 \$32,460.00	10
"WHAT IF" MOVES	
WHAT IF EXPENSE REDUCTIONS	
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Expense #2 \$ 5,000.00 \$ 5,000.00 \$ 5,000.00 \$ \$15,000.00	
Expense #3 \$ 30.00 \$ 30.00 \$ 30.00 \$ 30.00 \$ 30.00 \$ 30.00 \$ 30.00 \$ 30.00 \$ 30.00 \$ 30.00 \$ 30.00 \$	
Expense #4 \$ 40.00 \$ 40.00 \$ 40.00 \$ 40.00 \$ 40.00 \$ 40.00 \$ 40.00 \$ 40.00 \$ 40.00 \$ 360.00	
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AVAILABLE CASH - ADJUSTED \$0.00 \$46,970.00 \$7,390.00 \$10,810.00 \$9,230.00 \$12,650.00 \$17,870.00 \$23,090.00 \$28,310.00 \$32,530.00 \$32,530.00	
DEFENSIVE MOVES	
WHAT IF EXPENSE REDUCTIONS	
Expense #1 \$ 10,000.00 \$ 10,00	
Expense #2 \$ 5,000.00 \$ 5,000.00 \$ 10,000.	
Expense #3 \$ 30.00 \$ 3	
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Defensive Expense Reduction Total \$0.00 \$0.00 \$15,070.00 \$15,070.00 \$10,070.0	
AVAILABLE CASH - ADJUSTED \$0.00 \$62,040.00 \$22,460.00 \$19,300.00 \$27,940.00 \$33,160.00 \$38,380.00 \$42,600.00 \$42,600.00	

Establish Triggers Events & Pre-Determined Moves

Preemptive, "What Ifs", and Defensive

Preemptive Moves What's this year's revenue forecast overall and monthly average?	"What if" Moves What are your trigger event(s)? (e.g. if revenue is within 10% of OpEx)
This Year's Revenue Target: \$	Trigger #1:
Monthly Average Revenue: \$	Trigger #2:

4	Defensive Moves What's your cash runway? How long can you operate if revenue takes a hit?	
Cash Reserve: \$		
Monthly Operating Expense: \$		
# of Months:		

What preemptive actions can you take to protect planned revenue?	What actions will you take if trigger events occur?	What actions will you take if revenue falls close to operating expenses?
Deal List: List potential new business. What must you do to close the business?	Shift: How will you shift your strategy to aggressively secure new revenue? (e.g. incentives)	Shift: How will you dramatically change your acquisition strategy? (e.g. guerilla marketing)
Acquiring New Customers	Critical Actions:	Critical Actions:
Customer List: List customers you must retain & how.	Shift: What can you do differently to add value to current customers? (e.g. new offering)	Shift: What dramatic shift will keep customers? (e.g. new terms)
At Risk Customers: List those at risk & how to shore up.	Critical Actions:	Critical Actions:
Operating Expenses: List expenses to preemptively reduce at no harm to operations. (e.g. freeze hiring)	Triggered Reductions: List expenses you will cut if triggers occur. (e.g. holding capital expenses)	Defensive Reductions: List expenses you will cut if business continuity is in jeopardy. (e.g. headcount reduction)
Est. Annual Savings:: \$	Est. Annual Savings:: \$	Est. Annual Savings:: \$

Align on a Trigger Event

With your Executive Team...

Pre-determine a trigger event that will be used as a "switch" to set into motion specific actions to protect your cash flow.

A trigger event is:

- Objective, quantifiable and verifiable
- Based on real-time data
- Agreed upon by the whole team

Examples:

Orders declining for 4 consecutive weeks | 2 of 5 six-figure projects cancelling Double digit decline in revenue for 2 consecutive months

Establish Your Moves

Preemptive Moves

Preemptive moves are initiatives you can take today to lock in revenue or reduce expenses with no direct harm to the business.

"What If" Moves

"What if..." moves are actions you will take if pre-identified trigger events occur.

Defensive Moves

Defensive moves are as they sound, last line of defense to maintain business continuity.

"Tell customers how they can spend money with you!!" ~ Mark Cuban

2	Preemptive Moves What's this year's revenue forecast overall and monthly average?	
This Year's Revenue Target: \$		
Monthly	Average Revenue: \$	

3	"What if" Moves What are your trigger event(s)? (e.g. if revenue is within 10% of OpEx)
Trigger #	F1:

Trigger #2:

4	Defensive Moves What's your cash runway? How long can you operate if revenue takes a hit?	
Cash Reserv	re: \$	
Monthly Operating Expense: \$		
# of Months	:	

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Preemptive Moves

Reference Page 1...

What preemptive moves can you take to protect your revenue?

- **Acquiring New Customers:** What must you do to close low-in-the funnel deals? *Examples: increase marketing outreach; introductory pricing. Partner w/ competitors.*
- **Retaining Current Customers**: What can you do keep high-value & those at risk? *Examples: CRM - increase sales/service outreach and offer complimentary products/services; add features/services.*
- **Managing Expenses:** What expenses can you hold with no harm to operations? *Examples: new product development; negotiate with vendors/suppliers; professional development.*

"What If..." Moves

Reference Page 1...

What actions will you take if trigger event occurs?

- **Acquiring New Customers:** How will you shift your strategy? Examples: discounts for long-term contracts or for upfront payments; adjust product to offer lower-price alternative.
- **Retaining Current Customers:** How will you shift to provide higher value? *Examples: bundle products/services; exclusive new product access.*
- **Managing Expenses:** What expenses will you pause or cut? *Examples: equipment upgrades or capex; bonuses and incentives.*

Defensive Moves

Reference Page 1...

What actions will you take if revenue =< Opex?

- **Acquiring New Customers:** How will you dramatically shift your strategy? *Examples: lowest-cost markets; channels; re-package for price or margin.*
- **Retaining Current Customers:** How will you keep your customers? *Examples: loyalty discount; [early] renewal discounts.*
- Managing Expenses: What expenses will you cut if business is in jeopardy?
 Examples: new hires or raises; deferred comp; R&D. Underemployment

Crowdsourcing Strategies

What actions will you take that others could learn from overall & by industry?

Acquiring Strategies

Retaining Strategies

Managing Expenses/Vendors & Partners

Link on the Toolkit Page

What to Share With Your Banker

Why and how you intend to use your line of credit

Your Cash Runway

Your Contingency Plan

If you don't have a line of credit, but need one: why you haven't had one

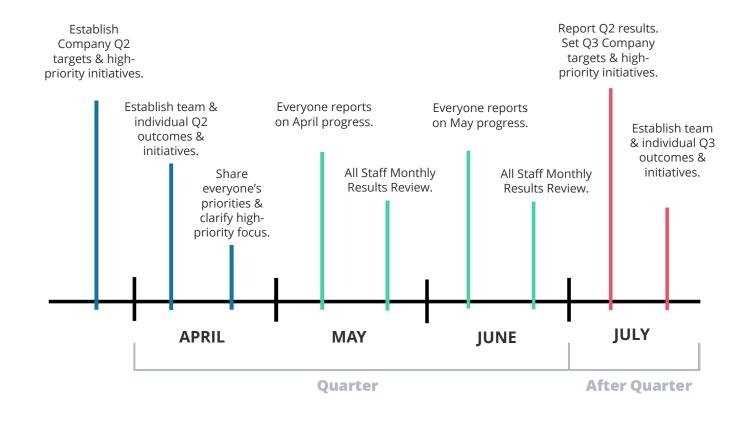
and why you need one now

Agile Planning

Set up a cycle to adjust and adapt every 90 days

Cycle of Agile Planning

- Set annual company-wide goals w/ quarterly focus.
- Set team/individual key results (outcomes & initiatives) to be delivered this quarter.
- Check in on progress monthly.
- Evaluate & calibrate quarterly.



Modify Your 2020 Plan

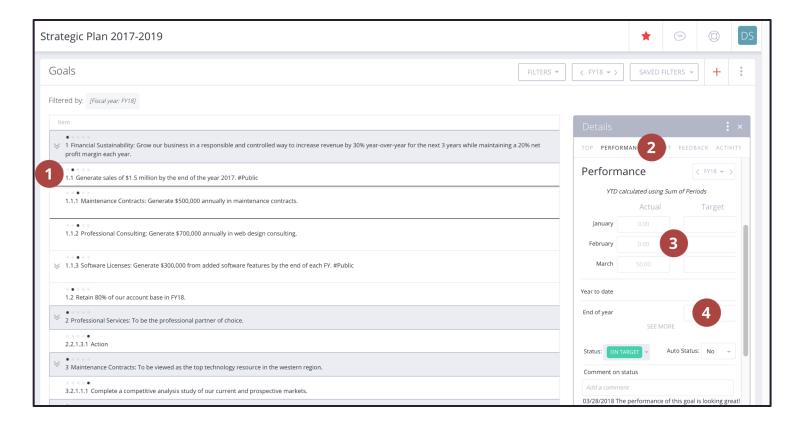
Adapting your 2020 Goals w/ a 90-day action plan

Steps to Adapt your 2020 Plan

High priority or #together:

- Company-wide Goals > Revise 90-day company-wide targets: For company-wide, set conservative monthly targets for April, May and June. Set as high priority.
- 2. Initiatives > Narrow focus to high-priority actions from "preemptive moves":
 - Identify current initiatives > Modify language to reflect 90-day deliverables > Set due date as June 30 > Select high-priority in drop down.
 - Add new initiatives & strategic projects. Same steps as above.
- 3. OPTIONAL Add a new Strategic Priority/Goal.

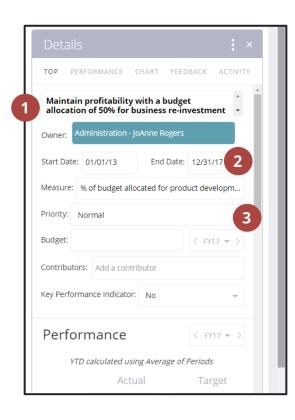
1. Reset Q2 Company-wide Targets



- 1. Go to Company-wide Goals:
 Click on any goal you would like to add supporting goal to open the "Detail" tray.
- 2. Select high priority or #tag
- **3. Set Q2 Targets:** Enter targets for April, May & June.
- **4. Adjust 2020 Target:** Adjust 2020 end-of-year target.

Repeat for all company-wide goals.

2. Prioritize Current Efforts

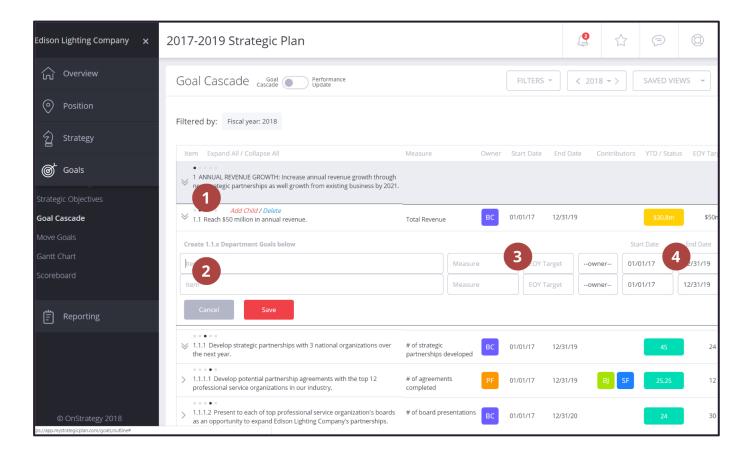


For all current team and individual initiatives:

- 1. Write for Q2 Focus Revise the language to reflect the specific effort or outcome intended to be delivered by June.
- **2. Set Due Date** Set as 6/30/20 OR remove the date if deferring action.
- **3. Prioritize** Set as high priority.

Repeat for all initiatives.

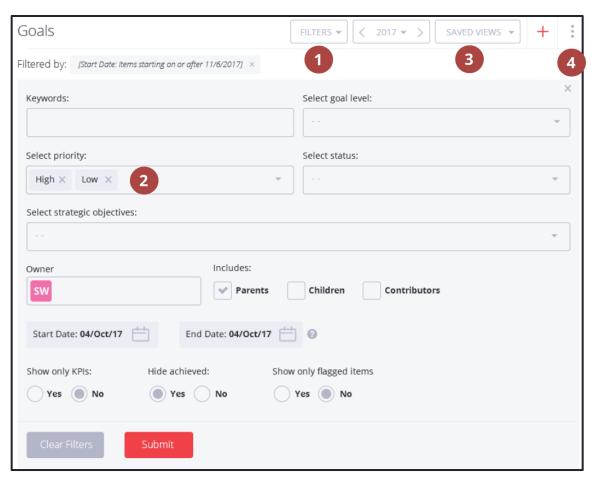
3. Add New Efforts



- Determine where to add new initiative Hover next to the goal description to add a child goal or delete a goal.
- **2. Write new initiative** Be specific about Q2 effort or outcome.
- **3. Set Q2 target -** Set your measure & target.
- **4. Assign Owner & Q2 Due Date -** Assign an owner & Q2 date.

Save > Details tray > High Priority

4. Keep Your Focus, Share & Print



- 1. Filter Your View Click on the filter button
- View High Priorities If all items are selected as high priority, select this filter.
- 3. Save Your View as Q2 Action Plan
- **4. Download/Print Page -** Select the three dots. This will allow you to download the page as a PDF report.

What To Do In the Next 4 Weeks

This Week:

- Schedule appointments with your banker & with your OnStrategy Senior Strategist!
- Set WFH guidelines. Identify strategic projects and delegate to your team so they can WFH productively.
- Pull your leadership team together to 1) do the canvas and 2) align on your trigger.

Week of 3/23:

- Complete your cash runway.
- Implement your preemptive moves/actions.

Weeks of 3/30 & 4/6:

- Update or create 3 to 5 90-day company-wide goals. Get your data sources in place.
- Establish 90-day initiatives (1 to 2 per team member).

Week of 4/13: Get your results management system & cycle in place.

OnStrategy Clients:

Engage Senior
Strategist and we'll
get this
accomplished
together!

What's in the Toolkit

PowerPoint + Recorded Video: Self-directed workshop

Canvas to Protect the Health of Your Business: Thinking sheet & 90-day action plan

Cash Runway Excel: Build your cash runway

Crowdsourcing Strategies by Industry

Articles:

- 4 Practical Tips for Leading Remotely
- Coronavirus is the Black Swan of 2020

www.OnStrategyHQ.com/Protect-Your-Business/