CMPD STRATEGIC PERFORMANCE SUMMARY

Projected Status Through Third Quarter 3/31/2018

OVERALL PERFORMANCE					TOTAL
Department Goals by Status (ex 1.1)	6	2	1		9
Division Goals by Status (ex 1.1.1)	21	2	4	80	107

EXECUTIVE SUMMARY

	Goal Owner	YTD Actual	Status
CRIME FIGHTING: INCREASE CRIME PREVENTION THROUGH EDUCATION, INTERVENTION AND PROACTIVE STRATEGIES			
1.1 Increase Crime Prevention		0%	ON TARGET
1.2 Increase Quality of Life	Support Services Deputy Chief	0%	ON TARGET
1.3 Increase Responsiveness to Victims	Support Services Deputy Chief	0%	ON TARGET
1.4 Corridors and Neighborhoods	Patrol Service Group Deputy Chief	0%	CRITICAL
COMMUNITY ENGAGEMENT: INCREASE QUALITY OF LIFE; INCREASE RESPONSIVENESS TO VICTIMS; BUILD TRUST AND LEGITIMACY;...			
2.1 Build Trust & Legitimacy	Support Services Deputy Chief	0%	ON TARGET
2.2 Increase Citizen Involvement & Accountability	Support Services Deputy Chief	0%	OFF TARGET
PROFESSIONAL DEVELOPMENT: EMPLOYEE HEALTH AND WELLNESS; INCLUSION AND CULTURAL PROFICIENCY; PERSONAL/PERSONNEL...			
3.1 Employee Health & Wellness	Administrative Services Deputy Chief	0%	ON TARGET
3.2 Inclusion & Cultural Knowledge	Administrative Services Deputy Chief	0%	OFF TARGET
3.3 Personal/Personnel Development	Administrative Services Deputy Chief	0%	ON TARGET
OPERATIONAL EXCELLENCE: BECOME MORE OPERATIONALLY EXCELLENT			
4.1 Improve Operations	Support Services Deputy Chief	0%	OFF TARGET
4.2 Resource Management	Office of the Chief	0%	ON TARGET
4.3 Increase Police Transparency	Support Services Deputy Chief	0%	ON TARGET

KEY	
Within 10% of periodic target = "On Target" (Green)	
Within 11-20% of periodic target = "Off Target" (Yellow)	
Grey = Deferred/Not Started.	
Greater than 20% off periodic target = "Critical" (Red)	

PERFORMANCE SUMMARY DETAIL

	Goal Owner	YTD Actual	Status
CRIME FIGHTING: INCREASE CRIME PREVENTION THROUGH EDUCATION, INTERVENTION AND PROACTIVE STRATEGIES			
1.1 Increase Crime Prevention		0%	ON TARGET
1.1.2 INCREASE RESPONSIVENESS TO VICTIMS: ## Process identified high priority case evidence to improve investigative effectiveness. Last updated: 2018-12-17	Lab and Evidence Bureau	0%	NOT STARTED
1.1.3 PROPERTY CRIME: Decrease property crime across the Patrol South Service Area by 5% for 2018.** ##Last updated: 2019-01-03	Patrol South	0%	NOT STARTED
1.1.4 VIOLENT CRIME: Decrease violent crime across the Patrol South Service Area by 5%.**Last updated: 2019-01-03	Patrol South	0%	NOT STARTED
1.1.5 PRIORITY OFFENDERS: Develop strategies to identify, investigate and prosecute priority offenders, places and groups. Last updated: 2018-12-17	Special Investigations Bureau	0%	NOT STARTED
1.1.6 VIOLENT CRIMES: Reduce violent crimes (Robbery & ADW) by 17% in 2018.** NEW for 2019 TARGET 5% Last updated: 2019-01-03	Patrol North	0%	NOT STARTED
1.1.7 RECIDIVISM: Achieve an 80% completion rate for those involved in our diversion program. ##Last updated: 2018-09-24	Community Service Bureau	74%	ON TARGET
1.1.9 PROACTIVE: Reduce pedestrian, bike & auto fatalities from previous year. Last updated: 2018-11-05	Transportation Bureau	0%	ON TARGET
1.1.10 DEPLOYMENT STRATEGIES: Develop deployment strategies for Aviation and Arson to reduce crime in selected areas. Last updated: 2018-10-30	Special Operations Bureau	0%	NOT STARTED
1.1.11 CRIME MITIGATION: Reduce violent crimes and property crimes through proactive mitigation activities. Last updated: 2019-01-03	Special Investigations Bureau	0%	ON TARGET
1.1.12 PROPERTY CRIME: Reduce property crime in Patrol North by 10%. **Last updated: 2019-01-03	Patrol North	0%	NOT STARTED
1.1.13 PROPERTY CRIME: ## Reduce property crime in Patrol Central by 15%.** CHANGE 2019 TARGET TO 10% Last updated: 2019-01-03	Patrol Central	0%	NOT STARTED
1.1.14 VIOLENT CRIMES: Reduce violent crimes in Patrol Central.**Last updated: 2019-01-03	Patrol Central	0%	NOT STARTED
1.1.18 JUVENILE ARRESTS: Reduce Juvenile arrests through positive interactions. Last updated: 0000-00-00	Community Service Bureau	0%	NOT STARTED
1.1.19 REDUCE PART 1 CRIME: Reduce Part I crime in University City by 10%** Last updated: 2019-01-03	Patrol North	0%	NOT STARTED
1.1.20 NEW: VIOLENT CRIMES: Decrease violent crime across the Patrol South service area by 5%.** Last updated: 2018-10-24	Patrol South	0%	NOT STARTED
1.1.21 BACK TO BASICS: Increase traffic safety enforcement.Last updated: 2018-10-24	Patrol South	0%	NOT STARTED
1.1.22 NEW: BACK TO BASICS: Implement old school detective work in crime fighting and clearance rate.Last updated: 2018-10-23	Criminal Investigations Bureau	0%	NOT STARTED
1.1.23 NEW: Manage proactive and reactive media relations/SM effectively to help prevent and stop crime cases. Last updated: 2018-10-24	Public Affairs Division	0%	NOT STARTED
1.1.24 NEW: CRIME FIGHTING: Maintain departmental goal of 5% crime reduction (BACK TO BASICS)Last updated: 2018-10-24	Transportation Bureau	0%	NOT STARTED
1.1.25 NEW: ENFORCEMENT COMPLIANCE & TRAINING: Develop and complete 100% of airport specific trainings that are unique to airport officers tasks/ needs (airplane extractions, rifle response, etc.) Last updated: 2018-10-24	Transportation Bureau	0%	NOT STARTED
1.2 Increase Quality of Life	Support Services Deputy Chief	0%	ON TARGET
1.2.1 QUALITY OF LIFE: Ensure divisions have access to and efficiently utilize government and private resources to reduce numbers at target locations. (compared to 2016). Last updated: 2018-11-06	Patrol North	0%	ON TARGET
1.2.2 QUALITY OF LIFE: Identify, prioritize, and reduce QOL offenses across the bureau, focusing on division specific improvements. Last updated: 2018-10-31	Patrol Central	0%	NOT STARTED
1.2.3 INCREASE QUALITY OF LIFE: Improve partnerships between Patrol South and gov't and private resources to eliminate quality of life issues. Each division to identify 5 QOL areas where private and... Last updated: 2018-12-17	Patrol South	0%	ON TARGET
1.2.4 NEW:QUALITY OF LIFE: Improve response to complaintsLast updated: 2018-10-24	Patrol South	0%	NOT STARTED
1.3 Increase Responsiveness to Victims	Support Services Deputy Chief	0%	ON TARGET
1.3.2 VICTIMIZATION: Reduce number of repeat victims and the repeat locations in Patrol North. (compared to previous year) Last updated: 2018-07-03	Patrol North	0%	NOT STARTED
1.3.3 CASE RESPONSIVENESS: Shift the initial action on a case from 14 days to 72 hours.Last updated: 2018-12-17	Criminal Investigations Bureau	0%	NOT STARTED
1.3.4 CRIME PREVENTION: Promote training and education to aid in crime prevention. Last updated: 2018-10-30	Community Service Bureau	0%	NOT STARTED
1.3.5 PROACTIVE CRIME FIGHTING: Implement proactive activities across domestic violence, crimes against children, cyber crimes, and financial units. Last updated: 2018-07-03	Criminal Investigations Bureau	0%	NOT STARTED
1.3.6 NEW: RESPONSIVENESS TO VICTIMS: Focus on prosecutable crimes through the use tech and expertise to focus on prosecutable crimes Last updated: 2018-10-24	Lab and Evidence Bureau	0%	NOT STARTED
1.3.7 CRIME PREVENTION: Reduce incidents at top 3 hotels by 5% Last updated: 2018-10-24	Patrol North	0%	NOT STARTED
1.3.8 NEW: RESPONSIVENESS TO VICTIMS: Achieve 100% family support notifications.Last updated: 2018-10-24	Transportation Bureau	0%	NOT STARTED
1.4 Corridors and Neighborhoods	Patrol Service Group Deputy Chief	0%	CRITICAL
1.4.1 Tuckaseegee Corridor: Reduce crime by 10%. Last updated: 2019-01-22	Patrol North	20%	CRITICAL

1.4.3 Albemarle Road/Central Avenue Corridor: Reduce Part I crime by 10%**## CHANGE GOAL TO 5% FOR 2019 Last updated: 2019-01-03	Patrol South	5%	CRITICAL
1.4.5 Providence Road Corridor: Reduce Part I crime by 10%** Last updated: 2019-01-03	Patrol South	-4%	CRITICAL
1.4.9 Eastway Division - Central Ave and North Sharon Amity: Reduce violent crime by 10%** (2019 TARGET = -7%) Last updated: 2019-01-03	Patrol South	0%	NOT STARTED
1.4.15 Westover Division - South Side Homes: Reduce Part I crime by 10%** Last updated: 2019-01-03	Patrol Central	0%	NOT STARTED
1.4.18 Beatties Ford Corridor. Last updated: 2018-01-11	Patrol Central	0%	NOT STARTED
1.4.20 Waverly Corridor: Reduce crime in Waverly by 5% Last updated: 2018-11-15	Patrol South	0%	NOT STARTED
COMMUNITY ENGAGEMENT: INCREASE QUALITY OF LIFE; INCREASE RESPONSIVENESS TO VICTIMS; BUILD TRUST AND LEGITIMACY;...			
2.1 Build Trust & Legitimacy	Support Services Deputy Chief	0%	ON TARGET
2.1.1 COMMUNITY ENGAGEMENT & PARTNERSHIPS: Engage with the professional legal community and the community at large to support the department's efforts in building trust and legitimacy. Last updated: 2018-11-19	Police Attorneys Office	0%	ON TARGET
2.1.2 COMMUNITY OUTREACH: Increase community presence by having a rep from each crime unit attend at least one community event each month. Last updated: 2018-11-20	Criminal Investigations Bureau	0%	NOT STARTED
2.1.3 POLICE-COMMUNITY RELATIONS: Expand external communications by partnering with the community engagement program director to inform external partners about how we hold our officers and employees... Last updated: 2018-11-02	Internal Affairs	0%	NOT STARTED
2.1.4 COMMUNITY RELATIONSHIPS: Develop new way to connect to community and to increase the number of community contacts. Last updated: 2018-12-27	Patrol South	0%	NOT STARTED
2.1.5 LEADERSHIP COUNCIL: Participate actively in Leadership Citizen Advisory Council in each Division. Last updated: 2018-12-27	Patrol North	0%	NOT STARTED
2.1.6 LEADERSHIP COUNCIL: Engage the younger community in quarterly Leadership Advisory Councils. Last updated: 2018-11-23	Patrol Central	0%	NOT STARTED
2.1.7 LEADERSHIP COUNCIL: Meet quarterly with the Leadership Council in each division. Last updated: 2018-12-27	Patrol South	0%	ON TARGET
2.1.8 CITIZEN EDUCATION: Increase the awareness and education of the public around key community issues via educational presentations annually. Last updated: 2018-12-27	Special Investigations Bureau	0%	NOT STARTED
2.1.9 INCREASE COMMUNITY PRESENCE: Increase presence of Special Victims Division through attendance of public events. Last updated: 2018-07-19	Criminal Investigations Bureau	0%	NOT STARTED
2.1.10 COMMUNITY ENGAGEMENT: Increase community engagement activities through leadership councils, community-based partnerships and community-supported programs to mitigate crime drivers. Last updated: 2018-11-15	Patrol North	0%	ON TARGET
2.1.12 COMMUNITY OUTREACH: Connect with businesses to reduce commercial robberies with outbound communications Last updated: 2018-10-31	Criminal Investigations Bureau	0%	NOT STARTED
2.1.13 NATIONAL STANDARD: Continue to be the frontrunner/model department setting the standard for new policing strategies nationally. NEW TEXT FOR 2019: Maintain highest law enforcement standard through... Last updated: 2019-02-11	Professional Standards and Training Bureau	5%	NOT STARTED
2.1.14 COMMUNITY AWARENESS: Promote community awareness through event participation. Last updated: 2018-12-27	Professional Standards and Training Bureau	0	NOT STARTED
2.1.15 INCREASE QUALITY OF LIFE Last updated: 2018-10-24	Patrol South	0%	NOT STARTED
2.2 Increase Citizen Involvement & Accountability	Support Services Deputy Chief	0%	OFF TARGET
2.2.1 COMMUNITY ENGAGEMENT: Enhance community engagement by targeting special populations (youth, mental health, International, minority groups, LGBT, etc.) Last updated: 2018-11-02	Community Service Bureau	0%	ON TARGET
2.2.2 COMMUNITY PARTNERSHIPS: Enhance partnership in private sector to encourage job placement. Last updated: 2017-07-26	Community Service Bureau	0%	NOT STARTED
2.2.3 OPERATIONAL EXCELLENCE: Achieving an overall internal satisfaction rating of 80% of internal CMPD customers satisfied with customer service received from Administrative Services Employees. Last updated: 2019-01-03	Administrative Services Bureau	0%	NOT STARTED
2.2.4 EXTERNAL CUSTOMER SATISFACTION: Support each division in their goals and initiatives related to improving external customer satisfaction. Last updated: 2018-12-27	Administrative Services Bureau	0%	NOT STARTED
2.2.5 COMMUNITY OUTREACH: Actively engage in community outreach through recruitment and education so as positions open, we have a diverse pool of candidates to select from. Last updated: 2018-10-29	Lab and Evidence Bureau	0%	NOT STARTED
2.2.7 COMMUNITY OUTREACH, PROGRAMS, & AWARENESS: Continue and expand deepdive community outreach programs across the Bureau. Last updated: 2018-12-31	Patrol Central	0%	OFF TARGET
2.2.8 COMMUNITY OUTREACH: Enhance special operations and community outreach efforts. Last updated: 2018-07-06	Special Operations Bureau	0	NOT STARTED
2.2.13 YOUTH OUTREACH & EDUCATION: Increase community presence through youth engagement and education initiatives. Last updated: 2018-10-30	Patrol Central	0%	OFF TARGET
2.2.14 COMMUNITY ENGAGEMENT: Support each the Airport and Special Events Divisions in their strategic initiatives related to improving community engagement. Last updated: 2018-11-05	Transportation Bureau	0%	CRITICAL
2.2.15 COMMUNITY OUTREACH - ANIMAL CARE: Improve animal care and wellness through community outreach and social media. Last updated: 2017-11-02	Community Service Bureau	0%	NOT STARTED
2.2.16 COMMUNITY OUTREACH: Provide Human Resource expertise to the community through increased presence to job seekers and potential CMPD employees. Last updated: 2018-11-09	Human Resources Division	0%	NOT STARTED
2.2.17 NEW: COMMUNITY ENGAGEMENT: Build trust and legitimacy. Last updated: 2018-10-22	Administrative Services Bureau	0%	NOT STARTED

2.2.18 NEW; IMPLEMENT CPCRT: Implement contract.Last updated: 2018-10-22	Community Service Bureau	0%	NOT STARTED
2.2.19 NEW: COMMUNITY ENGAGEMENT: Promote and increase awareness about CMPD's involvement in the community (promoting public front). Last updated: 2018-10-24	Public Affairs Division	0%	NOT STARTED
PROFESSIONAL DEVELOPMENT: EMPLOYEE HEALTH AND WELLNESS; INCLUSION AND CULTURAL PROFICIENCY; PERSONAL/PERSONNEL...			
3.1 Employee Health & Wellness	Administrative Services Deputy Chief	0%	ON TARGET
3.1.2 INTERNAL MENTAL HEALTH: Ensure appropriate mental health response internally (Peer Support, EAP, FMRT, Departmental Psychologist liaison, etc.). Last updated: 2018-11-15	Community Service Bureau	0%	ON TARGET
3.1.3 PREVENTION FOCUS: Establish a culture where people seek health help.Last updated: 2018-12-27	Lab and Evidence Bureau	0%	ON TARGET
3.1.4 HEALTHY LIFESTYLE: Leverage communication channels to encourage employees to have healthy lifestyles. Increase communication and education. Last updated: 2018-01-12	Human Resources Division	0%	NOT STARTED
3.1.5 NEW: EMPLOYEE HEALTH AND WELLNESS: Develop debriefing strategy for fatality investigationsLast updated: 2018-10-24	Transportation Bureau	0%	NOT STARTED
3.2 Inclusion & Cultural Knowledge	Administrative Services Deputy Chief	0%	OFF TARGET
3.2.1 TRAINING: CULTURAL PROFICIENCY: Improve cultural proficiency throughout department. Last updated: 2019-01-08	Professional Standards and Training Bureau	0%	ON TARGET
3.2.4 STAFFING DIVERSITY: Pursue staffing diversity by achieving 40% of applications are from minority and female applicants. ## Last updated: 2018-06-07	Professional Standards and Training Bureau	0%	NOT STARTED
3.2.5 TRAINING: Formalize detective training. Last updated: 2018-10-31	Criminal Investigations Bureau	0%	NOT STARTED
3.2.6 LEADERSHIP: Provide opportunities for leadership. Last updated: 2018-10-31	Criminal Investigations Bureau	0%	NOT STARTED
3.2.7 TRAINING: Implement detective cross-training, OIS and Victim Advocate training. Last updated: 2018-11-20	Criminal Investigations Bureau	0%	ON TARGET
3.3 Personal/Personnel Development	Administrative Services Deputy Chief	0%	ON TARGET
3.3.1 PROFESSIONAL DEVELOPMENT & SUCCESSION PLANNING: Build the next level of leaders with in the office. Last updated: 2018-11-19	Police Attorneys Office	0%	NOT STARTED
3.3.2 COMMUNICATION: Improve communication with employees about IA process and general information on department-wide trends concerning ROC violations and other relevant issues. Last updated: 2018-10-26	Internal Affairs	0%	NOT STARTED
3.3.3 EMPLOYEE DEVELOPMENT AND RETENTION: Develop and retain 90% of employees through continual training and development efforts. Last updated: 2018-01-12	Lab and Evidence Bureau	0%	NOT STARTED
3.3.4 OFFICER EMPOWERMENT & TRAINING: Promote/encourage officer participation in future development for self and department. Last updated: 2017-10-10	Patrol North	0%	ON TARGET
3.3.5 SUCCESSION PLANNING: Develop employees and officers for succession planning.Last updated: 2018-12-27	Patrol North	0%	NOT STARTED
3.3.6 TRAINING: Increase the training and development of personnel.Last updated: 2018-12-28	Patrol Central	0%	NOT STARTED
3.3.7 PROFESSIONAL DEVELOPMENT: Develop career path and succession plans for positions within Special Investigations Bureau Divisions and Units. Last updated: 2018-11-14	Special Investigations Bureau	0%	ON TARGET
3.3.8 INTERNAL INVESTIGATIONS TRAINING: Increase employee growth & development through national-level training to enhance the integrity and thoroughness of internal investigations. Last updated: 2018-11-20	Internal Affairs	0%	NOT STARTED
3.3.9 PERSONNEL PROCESSES: Manage/improve life-cycle processes Last updated: 2018-11-01	Business Services Bureau	0%	ON TARGET
3.3.12 PEOPLE DEVELOPMENT: Continue to develop the overall Bureau capabilities in leadership, specialized training and career pathing. Last updated: 2018-12-17	Patrol South	0%	ON TARGET
3.3.13 PROFESSIONAL DEVELOPMENT: Develop succession planning programs to fill vacancies and develop skills through apprenticeship program. Last updated: 2018-11-09	Special Operations Bureau	0%	ON TARGET
3.3.14 PERSONAL/PERSONNEL DEVELOPMENT: Continue to improve upon the competencies and engagement of each division. Last updated: 2017-10-16	Community Service Bureau	0%	NOT STARTED
3.3.15 PROFESSIONAL DEVELOPMENT: Improve upon the competencies and capacity of the Division through continued training and professional development for all employees. Last updated: 2017-10-16	Patrol Service Group Deputy Chief	0%	NOT STARTED
3.3.17 LEADERSHIP & EMPOWERMENT: Promote leadership development through providing opportunities for officers to take on various bureau leadership duties. Last updated: 2018-12-05	Patrol Central	0%	ON TARGET
3.3.18 TRAINING AND PROFESSIONAL DEVELOPMENT: Support the training and development initiatives for each the Airport Division and Special Events Division. Last updated: 2018-12-22	Transportation Bureau	0%	ON TARGET
3.3.19 TRAINING AND PROFESSIONAL DEVELOPMENT: Improve upon the competencies of the Bureau and of the Department overall to foster a more cohesive and effective communication strategy. Last updated: 2018-11-06	Public Affairs Division	0%	ON TARGET
3.3.20 PROFESSIONALISM: Increase professionalism of CMPD through internal audits and inspections.Last updated: 2019-02-11	Professional Standards and Training Bureau	3%	NOT STARTED
3.3.21 PEOPLE DEVELOPMENT AND TRAINING: Develop programs and initiatives for staff to grow professionally. Last updated: 2018-12-17	Human Resources Division	0%	NOT STARTED
3.3.23 NEW: SUCCESSION PLANNING: Begin the process of identifying, selecting, and hiring overlapping for the facilities manager, fleet manager, and DCI manager. Last updated: 2018-10-22	Administrative Services Bureau	0%	NOT STARTED
3.3.24 NEW: TRAINING: 20% of communications division staff participate in some form of elective professional development educational and/or training opportunity annually. Last updated: 2018-10-22	Administrative Services Bureau	0%	NOT STARTED
3.3.25 NEW: SUCCESSION PLANNING: Focus on intentionally developing our team and ensure overlap for key leadership positions. Last updated: 2018-10-22	Administrative Services Bureau	0%	NOT STARTED

3.3.26 NEW: SUCCESSION PLANNING: Identify opportunities for staff to develop toward leadership/supervisory positions. Last updated: 2018-10-22	Business Services Bureau	0%	NOT STARTED
3.3.27 NEW: SUCCESSION PLANNING/ PROFESSIONAL DEVELOPMENTLast updated: 2018-10-24	Internal Affairs	0%	NOT STARTED
3.3.28 SUCCESSION PLANNING: Establish succession planning for supervisor role.Last updated: 2018-10-24	Lab and Evidence Bureau	0%	NOT STARTED
3.3.29 NEW: SUCCESSION PLANNING: Focus on intentionally developing our team and ensure overlap for key positions. Last updated: 2018-10-24	Patrol North	0%	NOT STARTED
3.3.30 NEW: PEOPLE DEVELOPMENT: Conduct formal and informal professional development by SPUs and supervisors to ensure there are multiple replacement candidates. Last updated: 2018-10-24	Patrol South	0%	NOT STARTED
3.3.31 TRAUMA INFORMED TRAINING: Complete training throughout organization. Last updated: 2018-10-24	Professional Standards and Training Bureau	0%	NOT STARTED
3.3.32 TRAINING: Increase scenario-based training content.Last updated: 2018-10-24	Professional Standards and Training Bureau	0%	NOT STARTED
3.3.33 NEW: PROFESSIONAL DEVELOPMENT: Foster an environment for professional development and growth to learn and hone new skills. Last updated: 2018-10-24	Public Affairs Division	0%	NOT STARTED
3.3.34 SUCCESSION PLANNING: Focus internally developing our team and ensure overlap for key leadership positions. Last updated: 2018-10-24	Special Investigations Bureau	0%	NOT STARTED
3.3.35 NEW: BACK TO BASICS: Establish ongoing employee recognition program.Last updated: 2018-10-24	Special Operations Bureau	0%	NOT STARTED
3.3.36 NEW: PROFESSIONAL DEVELOPMENT: Develop specific supervisor professional development and work sharing to broaden capabilities of leadership. Last updated: 2018-10-24	Transportation Bureau	0%	NOT STARTED
OPERATIONAL EXCELLENCE: BECOME MORE OPERATIONALLY EXCELLENT			
4.1 Improve Operations	Support Services Deputy Chief	0%	OFF TARGET
4.1.1 INTERNAL COMMUNICATION: Increase internal communication to encourage information sharing and identify trends. Last updated: 2018-10-31	Patrol Central	0%	NOT STARTED
4.1.2 DEPARTMENT/LEGAL ENGAGEMENT: Insert legal department early on in the process to proactively address legal considerations. Last updated: 2018-11-19	Police Attorneys Office	0%	NOT STARTED
4.1.3 OPERATIONAL EXCELLENCE: Support each the Crime Scene, Property & Evidence and Crime Lab in completing their initiatives to improve operational excellence. Last updated: 2018-12-17	Lab and Evidence Bureau	0%	OFF TARGET
4.1.8 INFORMATION AND I/T TECHNOLOGY: Maintain and manage IT infrastructure to support ongoing police operations. Last updated: 2018-03-05	Administrative Services Bureau	0%	NOT STARTED
4.1.9 OPERATIONS: Plan for and manage resources, facilities and equipment to support the needs of the internal customer. Last updated: 2018-03-05	Administrative Services Bureau	0%	NOT STARTED
4.1.12 PROCESS IMPROVEMENT: Improve process management to increase available time; follow-ups. (detective vs. CFS Officer). Last updated: 2018-12-17	Patrol North	0%	ON TARGET
4.1.15 OPERATIONAL EXCELLENCE: Continually target and improve internal processes to increase the efficiency of the department while maintaining the highest standards of performance. Last updated: 2018-12-17	Business Services Bureau	0%	NOT STARTED
4.1.16 OPERATIONAL IMPROVEMENT: Improve the efficiency and effectiveness of the bureau through increased case resolution, staffing management and communications. Last updated: 2018-12-27	Patrol South	0%	NOT STARTED
4.1.17 ANIMAL CARE OPERATIONS: Improve the operations of the Animal Control to increase live release rates through divisional initiatives. Last updated: 2018-12-17	Community Service Bureau	0%	NOT STARTED
4.1.20 INACTIVE/OPEN CASES: Reduce inactive/open cases by 50% in 2018 (from 406 to 200). Last updated: 2018-12-17	Criminal Investigations Bureau	0	NOT STARTED
4.1.21 INFORMATION SHARING: Improve information sharing internal to the department through a series of information dissemination and stakeholder management initiatives. Last updated: 2018-01-26	Special Investigations Bureau	0%	NOT STARTED
4.1.23 BWC COMPLIANCE: Achieve 98% or greater compliance on Body Worn CamerasLast updated: 2018-11-12	Patrol Central	0%	NOT STARTED
4.1.24 OPERATIONAL EXCELLENCE: Support goals set by each Airport and Special Events Division related to operational excellence. Last updated: 2018-12-17	Transportation Bureau	0%	ON TARGET
4.1.27 DEPT. COMPLIANCE: Support the department to operate at exceptional levels via policy and procedures to provide outstanding service quality. Last updated: 2019-01-14	Professional Standards and Training Bureau	64%	ON TARGET
4.1.28 OPERATIONAL EFFICIENCY: Improve operations to service customers internally and externally within the department. Last updated: 2017-10-24	Human Resources Division	0%	NOT STARTED
4.1.29 OPERATIONAL EFFICIENCY: Improve efficiency to reduce false alarm calls. Last updated: 2018-10-30	Community Service Bureau	0%	NOT STARTED
4.1.32 PROCESS IMPROVEMENT: Identify training needs for the department. Last updated: 2018-11-09	Professional Standards and Training Bureau	0%	OFF TARGET
4.1.33 NEW: BACK TO BASICS: Ensure that equal opportunities are available.Last updated: 2018-10-22	Special Investigations Bureau	0%	NOT STARTED
4.1.34 NEW: BACK TO BASICS: Manage operational system support.Last updated: 2018-10-22	Administrative Services Bureau	0%	NOT STARTED
4.1.35 NEW: BACK TO BASICS: Get back to the basics of conducting timely investigations that are under or at the 45 day mark. Ensure investigations are thorough and the voices of all parties are heard and... Last updated: 2018-10-24	Internal Affairs	0%	NOT STARTED
4.1.36 NEW: BACK TO BASICS: Conduct training sessions for all Patrol North officers on the following topics: Preliminary Investigation, Effective communication, Traffic Enforcement, Safe call response Last updated: 2018-10-24	Patrol North	0%	NOT STARTED
4.1.37 NEW: BACK TO BASICS: Increase traffic enforcement to support vision zero.Last updated: 2018-10-24	Patrol South	0%	NOT STARTED
4.1.38 NEW: BACK TO BASICS: Establish effective methods to manage PIO.Last updated: 2018-10-24	Public Affairs Division	0%	NOT STARTED

4.1.39 NEW: OPERATIONS- AUTOMATION: Establish accountability and management of CATS video requests. Last updated: 2018-10-24	Transportation Bureau	0%	NOT STARTED
4.1.40 NEW: OFF DUTY TRAFFIC CONTROL: Identify frequent CFS locations and reduce and use C.O.Ps in the off duty traffic control. Last updated: 2018-10-25	Community Service Bureau	0%	NOT STARTED
4.1.41 BACK TO BASICS: Conduct training sessions for all Patrol North officers Last updated: 2018-11-15	Patrol North	0%	NOT STARTED
4.2 Resource Management	Office of the Chief	0%	ON TARGET
4.2.6 ORGANIZATIONAL EFFECTIVENESS: Support the achievement of CMPD's mission by providing timely, accurate, and unbiased data and analysis Last updated: 2018-12-17	Business Services Bureau	0%	NOT STARTED
4.2.7 FINANCIAL ACCOUNTABILITY: Increase Financial Accountability to ensure 100% Compliance to Policy and Procedures Last updated: 2018-12-17	Business Services Bureau	0%	ON TARGET
4.2.10 HIRING: Hire 210 new sworn employees (total of 180 new graduates) Last updated: 2018-11-15	Professional Standards and Training Bureau	0	NOT STARTED
4.2.11 RECRUITMENT: Continue development and execution of multi-layered recruitment campaign to help hire 180 new officers. Last updated: 2018-10-24	Public Affairs Division	0%	NOT STARTED
4.2.12 NEW: AIRPORT STAFFING: Develop updated staffing goals for 2019. Last updated: 2018-10-24	Transportation Bureau	0%	NOT STARTED
4.3 Increase Police Transparency	Support Services Deputy Chief	0%	ON TARGET
4.3.1 OPEN DATA/TRANSPARENCY: Sharing raw data and perspective on OIS, demographics, traffic stops, and other interventions to enhance and ensure transparency and build public trust. Last updated: 2018-05-02	Internal Affairs	0%	NOT STARTED
4.3.4 NEW: TRANSPARENCY: Make sure that media briefings are completed after completion of large investigations that impact divisions. Last updated: 2018-10-24	Special Investigations Bureau	0%	NOT STARTED

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Grey = Deferred/Not Started.	
Greater than 20% off periodic target = "Critical" (Red)	