

POLICE



CHARLOTTE-MECKLENBURG

2017 MID-YEAR PERFORMANCE REPORT

As of July 27, 2017

CMPD STRATEGIC PERFORMANCE SUMMARY

As of July 28, 2017

OVERALL PERFORMANCE				TOTAL
Department Goals by Status (ex 1.1)	13	0	2	15
Bureau Goals by Status (ex 1.1.1)	56	14	26	96

EXECUTIVE SUMMARY

	Goal Owner	YTD Actual	Status
CRIME FIGHTING: INCREASE CRIME PREVENTION THROUGH EDUCATION, INTERVENTION AND PROACTIVE STRATEGIES			
1.1 EDUCATION: To provide communities knowledge and identification of crime prevention...	Patrol Service Group Deputy Chief	10%	ON TARGET
1.2 INTERVENTION: The systematic process of assessing and planning a course of change...	Patrol Service Group Deputy Chief	69%	ON TARGET
1.3 PROACTIVE: Implementing actionable strategies to engage internal and external...	Patrol Service Group Deputy Chief	62%	ON TARGET
1.4 CORRIDORS AND NEIGHBORHOODS	Patrol Service Group Deputy Chief	0%	DEFERRED
COMMUNITY ENGAGEMENT: INCREASE QUALITY OF LIFE; INCREASE RESPONSIVENESS TO VICTIMS; BUILD TRUST AND LEGITIMACY;...			
2.1 MAINTAINING ORDER: Intervention and suppression of behavior that threatens to be...	Support Services Deputy Chief	0%	NOT STARTED
2.2 STRENGTHENING VULNERABLE COMMUNITIES The susceptibility to harm, results from an...	Support Services Deputy Chief	50%	ON TARGET
2.3 EMPATHY: To foster a culture of understanding and relatability which places CMPD...	Support Services Deputy Chief	4%	CRITICAL
2.4 EMPOWERMENT: The CJ system can help provide victims the resources needed to begin...	Support Services Deputy Chief	32%	ON TARGET
2.5 COMMUNICATION: The timely and transparent exchange of information with victims...	Support Services Deputy Chief	0%	NOT STARTED
2.6 CULTIVATE POLICE-COMMUNITY RELATIONSHIPS: Creating an environment where police and...	Support Services Deputy Chief	34%	ON TARGET
2.7 IMPACTFUL COMMUNITY ENGAGEMENT: Creating an environment where police and community...	Support Services Deputy Chief	41%	ON TARGET
2.8 SHARE INFORMATION: To share information and provide education to increase mutual...	Support Services Deputy Chief	78%	ON TARGET
PROFESSIONAL DEVELOPMENT AND OPS: EMPLOYEE HEALTH AND WELLNESS; INCLUSION AND CULTURAL PROFICIENCY;...			
3.1 IMPROVE EE FITNESS: Having a level of fitness that allows employees to have an...	Administrative Services Deputy Chief	0%	NOT STARTED
3.2 IMPROVE ACCESS TO MENTAL HEALTH RESOURCES: Creating a culture that embraces and...	Administrative Services Deputy Chief	50%	ON TARGET
3.3 HEALTHY LIFESTYLE: A healthy lifestyle includes regular physical activity, smart...	Administrative Services Deputy Chief	0	NOT STARTED
3.4 INSTITUTIONALIZE CULTURAL KNOWLEDGE: Providing opportunities for employees to...	Administrative Services Deputy Chief	0%	NOT STARTED
3.5 ENGAGING THE COMMUNITY WE SERVE: Providing cultural understanding and developing...	Administrative Services Deputy Chief	50%	ON TARGET
3.6 DIVERSE WORKFORCE: A workforce that more closely mirrors the community they serve...	Administrative Services Deputy Chief	39%	ON TARGET
3.7 DEVELOP SELF AND OTHERS: Create and provide education and mentoring opportunities.	Administrative Services Deputy Chief	31%	ON TARGET
3.8 PROCESS AND PEOPLE EFFICIENCY: Become more operationally excellent.	Support Services Deputy Chief	20%	CRITICAL
3.9 IMPROVE ACCOUNTABILITY AND STEWARDSHIP: Identifying initiatives for resources...		85%	ON TARGET

BUREAU-BY-BUREAU PERFORMANCE

PERFORMANCE SUMMARY DETAIL

YTD Target YTD Actual Status

ADMINISTRATIVE SERVICES BUREAU

CRIME FIGHTING: INCREASE CRIME PREVENTION THROUGH EDUCATION, INTERVENTION AND PROACTIVE STRATEGIES

COMMUNITY ENGAGEMENT: INCREASE QUALITY OF LIFE; INCREASE RESPONSIVENESS TO VICTIMS; BUILD TRUST...

2.7.3 INTERNAL CUSTOMER SATISFACTION: Achieving an overall internal satisfaction rating of 80% of internal CMPD customers satisfied with customer service received from Administrative Services Employees. Last updated: 2017-07-05	Administrative Services Bureau	94%	
2.7.4 EXTERNAL CUSTOMER SATISFACTION: Achieving an overall rating of 80% from external customers for NEPS and Communications. Last updated: 2017-07-27	Administrative Services Bureau	55%	

PROFESSIONAL DEVELOPMENT AND OPS: EMPLOYEE HEALTH AND WELLNESS; INCLUSION AND CULTURAL...

3.3.1 HEALTHY FACILITIES: Incorporate healthy options in facilities (water dispensers, workout equipment). Last updated: 2017-06-22	Administrative Services Bureau	114	
3.3.2 FITNESS: Attain 75% of officers pass the fitness test in 2018. Last updated: 2017-07-27	Administrative Services Bureau	40%	
3.7.21 TRAINING: Administrative Services Bureau staff participate in education and training opportunities to develop skills to prepare them for cross training or promotional opportunities. Last updated: 2017-06-05	Administrative Services Bureau	86	
3.7.23 PEOPLE DEVELOPMENT: Develop programs and initiatives for staff to grow professionally. Last updated: 2017-06-13	Administrative Services Bureau	80%	
3.8.15 INFORMATION AND I/T TECHNOLOGY: Maintain and manage IT infrastructure to support ongoing police operations. Last updated: 2017-06-13	Administrative Services Bureau	66%	
3.8.16 OPERATIONS: Plan for and manage resources, facilities and equipment to support the needs of the internal customer. Last updated: 2017-06-13	Administrative Services Bureau	63%	
3.8.17 MANAGEMENT REPORTING: Provide quarterly accountability reports to executive staff. Last updated: 2017-06-13	Administrative Services Bureau	2	
3.9.9 OVERTIME: Reduce overtime compared to previous year. Last updated: 2017-06-07	Administrative Services Bureau	11%	

AIRPORT DIVISION

CRIME FIGHTING: INCREASE CRIME PREVENTION THROUGH EDUCATION, INTERVENTION AND PROACTIVE STRATEGIES

COMMUNITY ENGAGEMENT: INCREASE QUALITY OF LIFE; INCREASE RESPONSIVENESS TO VICTIMS; BUILD TRUST...

PROFESSIONAL DEVELOPMENT AND OPS: EMPLOYEE HEALTH AND WELLNESS; INCLUSION AND CULTURAL...

3.8.8 PROCESSES: To ensure consistent responses that are CMPD policy compliant; develop and implement SOP's that are specific to situations CMPD Airport officers face routinely. Last updated: 2017-04-10	Airport Division	0%	
3.8.9 COMMUNICATIONS: Increase cross-agency communication through an ongoing work-group to establish common goals and policies. Last updated: 2017-05-30	Airport Division	8	
3.8.10 FACILITIES: Opening of a Joint Operations Center which will increase cross-agency communication & provide officer space close to terminal, to launch in calendar year 2018. Last updated: 2017-04-10	Airport Division	0%	
3.8.13 AIRPORT COORDINATION: Establish joint quarterly budget review and forecasting meetings for 2018. Last updated: 2017-04-10	Airport Division	0	
3.9.6 STAFFING & GROWTH: Add 4 CFS Officers to keep pace with airport physical and passenger growth, in coordination with the Airport Master Plan. Last updated: 2017-04-10	Airport Division	0%	
3.9.11 TACTICAL TEAM: Add a tactical team by Oct 2017, to be funded by CMPD for the first year. Last updated: 2017-04-10	Airport Division	0%	

BUSINESS SERVICES BUREAU

CRIME FIGHTING: INCREASE CRIME PREVENTION THROUGH EDUCATION, INTERVENTION AND PROACTIVE STRATEGIES

COMMUNITY ENGAGEMENT: INCREASE QUALITY OF LIFE; INCREASE RESPONSIVENESS TO VICTIMS; BUILD TRUST...

PROFESSIONAL DEVELOPMENT AND OPS: EMPLOYEE HEALTH AND WELLNESS; INCLUSION AND CULTURAL...

3.7.17 TRAINING: Create training or other internal professional development for our external customers. Last updated: 2017-07-21	Business Services Bureau	25%	
3.7.20 PERSONNEL PROCESSES: Manage/improve personnel life-cycle processes (e.g., promotions) Last updated: 2017-07-26	Business Services Bureau	63%	3

3.8.11 RESEARCH DATA MANAGEMENT: Collect and use data to inform decision making ensuring a return on investment Last updated: 2017-07-26	Business Services Bureau	2	
3.8.19 REORGANIZATION: Re-org Financial Management as a Business. Last updated: 2017-06-07	Business Services Bureau	17%	
3.8.28 STRATEGIC PLANNING: Develop and establish an integrated performance measurement process and system strategic Last updated: 2017-07-26	Business Services Bureau	90%	
3.8.29 PROCESSES: Establish proactive processes... Last updated: 2017-05-30	Business Services Bureau	0%	
3.9.1 ANALYSIS: Improve bureau accountability by providing reporting and analysis to management. Last updated: 2017-07-27	Business Services Bureau	10%	
3.9.12 Increase accountability in Grants and Special Funding Last updated: 2017-07-27	Business Services Bureau	25%	
3.9.13 Increase Budget Accountability to insure 100% Compliance to Policy and Procedures Last updated: 2017-05-17	Business Services Bureau	0%	

COMMUNITY SERVICE BUREAU

CRIME FIGHTING: INCREASE CRIME PREVENTION THROUGH EDUCATION, INTERVENTION AND PROACTIVE STRATEGIES

1.1.2 EDUCATION: Increase number of children in our diversion program that are promoted to next grade. Last updated: 2017-04-10	Community Service Bureau	0%	
1.1.3 CITY-WIDE MENTORSHIP: Establish department-wide mentorship program - to achieve a 25% increase in number of officers that are developed and involved in a mentoring program. Last updated: 2017-07-27	Community Service Bureau	24%	
1.3.15 RECIDIVISM: Reduce recidivism for those involved in our diversion program. Last updated: 2017-07-26	Community Service Bureau	3%	

COMMUNITY ENGAGEMENT: INCREASE QUALITY OF LIFE; INCREASE RESPONSIVENESS TO VICTIMS; BUILD TRUST...

2.4.2 MENTAL HEALTH (EXTERNAL): Conduct a detailed analysis of our general community and mental health programs (CDCP, CIT,). Last updated: 2017-07-27	Community Service Bureau	37%	
2.7.1 COMMUNITY ENGAGEMENT: Enhance community engagement by targeting special populations (mental health, International, minority groups, LGBT, etc.) Last updated: 2017-07-27	Community Service Bureau	0%	
2.7.2 COMMUNITY PARTNERSHIPS: Enhance partnership in private sector to encourage job placement. Last updated: 2017-07-26	Community Service Bureau	97%	

PROFESSIONAL DEVELOPMENT AND OPS: EMPLOYEE HEALTH AND WELLNESS; INCLUSION AND CULTURAL...

3.2.1 INTERNAL MENTAL HEALTH: Ensure appropriate mental health response internally (Peer Support, EAP, FMRT, Departmental Psychologist liaison, etc.). Last updated: 2017-07-26	Community Service Bureau	13	
3.8.32 YOUTH DIVERSION: Conduct a detailed analysis of our Youth Diversion Program. Last updated: 2017-04-10	Community Service Bureau	0%	

CRIMINAL INVESTIGATIONS BUREAU

CRIME FIGHTING: INCREASE CRIME PREVENTION THROUGH EDUCATION, INTERVENTION AND PROACTIVE STRATEGIES

1.1.4 AWARENESS: Improve awareness about the bureau internally & externally. Last updated: 2017-04-07	Criminal Investigations Bureau	0%	
1.3.1 MASS CASUALTY PLANNING: Create mass casualty planning & rollout by 7/31/17. Last updated: 2017-07-26	Criminal Investigations Bureau	100%	

COMMUNITY ENGAGEMENT: INCREASE QUALITY OF LIFE; INCREASE RESPONSIVENESS TO VICTIMS; BUILD TRUST...

2.4.1 CASE RESPONSIVENESS: Shift the initial action on a case from 14 days to 72 hours. Last updated: 2017-07-27	Criminal Investigations Bureau	28%	
2.6.2 COMMUNITY OUTREACH: Increase community presence by having a rep from each crime unit attend at least one community event each month. Last updated: 2017-07-26	Criminal Investigations Bureau	82	

PROFESSIONAL DEVELOPMENT AND OPS: EMPLOYEE HEALTH AND WELLNESS; INCLUSION AND CULTURAL...

3.7.2 TRAINING: Increase specialized training opportunities for all 113 CIB employees Last updated: 2017-07-26	Criminal Investigations Bureau	62	
3.7.3 SUCCESSION PLANNING: Proactive recruitment to prepare for employee turnover/retirement Last updated: 2017-07-27	Criminal Investigations Bureau	100%	
3.8.18 EVIDENCE PROCESSING: Improve efficiency in evidence prioritization processing. Last updated: 2017-07-27	Criminal Investigations Bureau	20%	
3.8.31 RELATIONSHIPS: Improve relationships between patrol and investigation BY HOW? Last updated: 2017-04-07	Criminal Investigations Bureau	0	
3.9.7 STAFFING: Source additional digital forensic, non-sworn officers to help with processing evidence to free-up the detectives to focus on case investigations instead of lab work. Hire 2 new... Last updated: 2017-07-27	Criminal Investigations Bureau	0	4

3.9.10 TRAINING: Develop a re-education program for the patrol divisions to educate them on fraud and financial crime-related offenses to gain a better understanding of why cases are sent back to patrol... Last updated: 2017-04-07	Criminal Investigations Bureau	0%	
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DISTRICT ATTORNEY - COURT SERVICES

CRIME FIGHTING: INCREASE CRIME PREVENTION THROUGH EDUCATION, INTERVENTION AND PROACTIVE STRATEGIES

COMMUNITY ENGAGEMENT: INCREASE QUALITY OF LIFE; INCREASE RESPONSIVENESS TO VICTIMS; BUILD TRUST...

PROFESSIONAL DEVELOPMENT AND OPS: EMPLOYEE HEALTH AND WELLNESS; INCLUSION AND CULTURAL...

HUMAN RESOURCES

CRIME FIGHTING: INCREASE CRIME PREVENTION THROUGH EDUCATION, INTERVENTION AND PROACTIVE STRATEGIES

COMMUNITY ENGAGEMENT: INCREASE QUALITY OF LIFE; INCREASE RESPONSIVENESS TO VICTIMS; BUILD TRUST...

PROFESSIONAL DEVELOPMENT AND OPS: EMPLOYEE HEALTH AND WELLNESS; INCLUSION AND CULTURAL...

3.3.3 HEALTHY LIFESTYLE: Leverage communication channels to encourage employees to have healthy lifestyles. Increase communication and education. Last updated: 2017-07-27	Human Resources	0%	
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INTERNAL AFFAIRS

CRIME FIGHTING: INCREASE CRIME PREVENTION THROUGH EDUCATION, INTERVENTION AND PROACTIVE STRATEGIES

COMMUNITY ENGAGEMENT: INCREASE QUALITY OF LIFE; INCREASE RESPONSIVENESS TO VICTIMS; BUILD TRUST...

2.6.3 POLICE-COMMUNITY RELATIONS: Expand external communications by partnering with the community engagement program director to inform external partners about how we hold our officers and employees... Last updated: 2017-07-27	Internal Affairs	4	
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2.8.1 OPEN DATA/TRANSPARENCY: Sharing raw data and perspective on OIS, demographics, traffic stops, and other interventions to enhance and ensure transparency and build public trust. Last updated: 2017-07-27	Internal Affairs	50%	
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PROFESSIONAL DEVELOPMENT AND OPS: EMPLOYEE HEALTH AND WELLNESS; INCLUSION AND CULTURAL...

3.7.4 COMMUNICATION: Improve communication with employees about IA process and general information on department-wide trends concerning ROC violations and other relevant issues. Last updated: 2017-07-26	Internal Affairs	13	
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3.7.18 INTERNAL INVESTIGATIONS TRAINING: Increase employee growth & development through national-level training to enhance the integrity and thoroughness of internal investigations. Last updated: 2017-04-07	Internal Affairs	0	
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LAB AND EVIDENCE BUREAU

CRIME FIGHTING: INCREASE CRIME PREVENTION THROUGH EDUCATION, INTERVENTION AND PROACTIVE STRATEGIES

1.2.2 INCREASE RESPONSIVENESS TO VICTIMS: Improve crime resolution to shorten the time a case is open. Last updated: 2017-07-10	Lab and Evidence Bureau	92%	
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COMMUNITY ENGAGEMENT: INCREASE QUALITY OF LIFE; INCREASE RESPONSIVENESS TO VICTIMS; BUILD TRUST...

2.7.5 COMMUNITY OUTREACH: Actively engage in community outreach through recruitment and education so as positions open, we have a diverse pool of candidates to select from. Last updated: 2017-07-26	Lab and Evidence Bureau	1	
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PROFESSIONAL DEVELOPMENT AND OPS: EMPLOYEE HEALTH AND WELLNESS; INCLUSION AND CULTURAL...

3.2.2 PREVENTION FOCUS: Establish a culture where people seek health help. Last updated: 2017-02-06	Lab and Evidence Bureau	0	
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3.7.5 EMPLOYEE DEVELOPMENT AND RETENTION: Develop and retain 90% of employees. Last updated: 2017-07-27	Lab and Evidence Bureau	51%	
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3.8.6 PROCESS EFFICIENCY: Manage staffing levels by converting grant funded positions to general funded positions, replacing outdated equipment and disposing of property and evidence in a timely manner. Last updated: 2017-07-26	Lab and Evidence Bureau	0	
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3.8.27 Reduce the overall number of firearms in queue.** Last updated: 2017-07-27	Lab and Evidence Bureau	4%	
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3.9.2 STAFFING: Grow the number of staff to meet the needs of the Lab and Evidence Bureau. Last updated: 2017-04-05	Lab and Evidence Bureau	0	
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3.9.3 CAPACITY: Increase our capacity to meet the needs of the department. Last updated: 2017-07-27	Lab and Evidence Bureau	56%	5
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OFFICE OF THE CHIEF

CRIME FIGHTING: INCREASE CRIME PREVENTION THROUGH EDUCATION, INTERVENTION AND PROACTIVE STRATEGIES

COMMUNITY ENGAGEMENT: INCREASE QUALITY OF LIFE; INCREASE RESPONSIVENESS TO VICTIMS; BUILD TRUST...

2.7.13 COMMUNITY PARTNERSHIPS & INVOLVEMENT: To strengthen community partnerships & increase community involvement by facilitating or coordinating at least 15 external partner meetings per year. Last updated: 2017-07-24	Office of the Chief	0	
2.7.14 BUILD TRUST & LEGITIMACY: Respond to community voices to build trust & legitimacy & to increase police transparency by responding to 100% of the 59 recommendations in the President's Task Force... Last updated: 2017-07-24	Office of the Chief	0%	
2.8.8 Placeholder: are there any goals from PIO (Rob Tufano) or Community Engagement that will require changes to CMPD.org (Major Anselmo)? Last updated: 2016-12-09	Office of the Chief	0	

PROFESSIONAL DEVELOPMENT AND OPS: EMPLOYEE HEALTH AND WELLNESS; INCLUSION AND CULTURAL...

3.4.2 INCLUSION/PROFICIENCY: To contribute to employee inclusion/cultural proficiency & personnel development by facilitating or participating in 24 internal committees/teams per year. Last updated: 2017-06-21	Office of the Chief	0	
3.9.14 EXEC SUPPORT: Provide support to Senior Executive Leadership at CMPD by participating in 80 Senior Leadership Team meetings per year. Last updated: 2017-06-21	Office of the Chief	0	

OPERATIONS COMMAND

CRIME FIGHTING: INCREASE CRIME PREVENTION THROUGH EDUCATION, INTERVENTION AND PROACTIVE STRATEGIES

COMMUNITY ENGAGEMENT: INCREASE QUALITY OF LIFE; INCREASE RESPONSIVENESS TO VICTIMS; BUILD TRUST...

PROFESSIONAL DEVELOPMENT AND OPS: EMPLOYEE HEALTH AND WELLNESS; INCLUSION AND CULTURAL...

CRIME FIGHTING: INCREASE CRIME PREVENTION THROUGH EDUCATION, INTERVENTION AND PROACTIVE STRATEGIES

1.3.3 INVESTIGATIVE INFORMATION: Proactive response and initiatives to combat crime trends. Increase investigative information sharing to enable improved response to crime trends. Last updated: 2017-06-20	Patrol Central	8	
1.3.6 REPEAT VICTIMS: Reduce repeat victims.** Last updated: 2017-04-05	Patrol Central	0%	
1.3.7 SUSPECTS: Target 5150 gang and associates. (Top 10 list that will include juveniles.) Last updated: 2017-04-05	Patrol Central	0%	
1.3.26 CRIME SUMMARIES: Provide daily crime summaries to Operations Commanders and if requested, deliver the briefing to the Chief's. Last updated: 2017-05-11	Patrol Central	100%	
1.4.6 Central Division - Historic South End Last updated: 2017-07-27	Patrol Central	37%	
1.4.7 Central Division - Fourth Ward Last updated: 2017-07-27	Patrol Central	100%	
1.4.15 Westover Division - Reid Park: Reduce crime by 10% Last updated: 2016-12-19	Patrol Central	0	
1.4.16 Westover Division - South Side Homes Last updated: 2017-07-27	Patrol Central	52%	
1.4.17 Steele Creek - Pine Valley: Reduce crime by 10% Last updated: 2017-07-27	Patrol Central	8%	
1.4.18 Steele Creek - Oak Park Last updated: 2017-07-27	Patrol Central	12%	

COMMUNITY ENGAGEMENT: INCREASE QUALITY OF LIFE; INCREASE RESPONSIVENESS TO VICTIMS; BUILD TRUST...

2.1.3 QUALITY OF LIFE: Identify, prioritize, and reduce QOL offenses across the bureau, focusing on division specific improvements. Last updated: 2017-04-07	Patrol Central	0	
2.3.2 VICTIM SUPPORT: Improve the support to victims. Last updated: 2017-04-07	Patrol Central	0%	
2.6.9 LEADERSHIP COUNCIL: Engage the younger community in quarterly Leadership Advisory Councils. Last updated: 2016-11-23	Patrol Central	0	
2.7.8 AWARENESS: Increase the awareness of community outreach efforts across the Bureau. Last updated: 2017-04-07	Patrol Central	0	
2.7.9 OUTREACH PROGRAMS: Continue and expand deepdive community outreach programs across the Bureau. Last updated: 2017-04-07	Patrol Central	0	
2.8.6 COMMUNICATION: Ops Command may attend or lead one community engagement event or initiative every quarter. Last updated: 2017-07-26	Patrol Central	12	

PROFESSIONAL DEVELOPMENT AND OPS: EMPLOYEE HEALTH AND WELLNESS; INCLUSION AND CULTURAL...

3.6.1 DIVERSITY: Increase diversity within Ops command. Last updated: 2017-05-11	Patrol Central	0%	
3.7.10 TRAINING: Increase the training and development of personnel. Send one Operations Commander to mentoring, leadership, or career development training twice a year. Last updated: 2017-04-17	Patrol Central	100	

3.7.11 RECOGNITION: Showcase the performance and progress of Divisions department-wide and to management on a consistent basis. Last updated: 2017-07-27	Patrol Central	0	
3.7.12 SUCCESSION PLANNING: Implement succession plans across the bureau. Last updated: 2017-07-26	Patrol Central	0%	
3.7.22 ELECTIVE TRAINING: Recommend 3 officer per quarter for elective (leadership) training. {{Over and above mandatory training}} Last updated: 2017-04-07	Patrol Central	1	
3.8.4 INTERNAL COMMUNICATION: Increase communication with internally. Last updated: 2017-04-07	Patrol Central	0%	
3.8.23 OFFENDER ACCOUNTABILITY: Establish process to increase offender accountability and prosecution. Last updated: 2017-07-27	Patrol Central	10%	
3.8.30 STAFFING: Balance staffing needs in Patrol. Last updated: 2017-04-07	Patrol Central	0%	

CRIME FIGHTING: INCREASE CRIME PREVENTION THROUGH EDUCATION, INTERVENTION AND PROACTIVE STRATEGIES

1.3.2 SQUADS: Add and strengthen the units within the division. Last updated: 2017-07-26	Patrol North	56%	
1.3.10 VIOLENT CRIMES: Reduce violent crimes (Robbery & ADW) by 17% from 2016.** Last updated: 2017-07-26	Patrol North	-3%	
1.3.11 PART 1 OFFENSES: Reduce Part 1 offenses in Patrol North by 10% compared to 2016.** Last updated: 2017-07-26	Patrol North	-6%	
1.3.12 PART 1 OFFENSES: Reduce Part 1 offenses per 1,000 pop in the Northwest Bureau compared to 2016 (50).** Last updated: 2017-07-26	Patrol North	-1	
1.3.13 VIOLENT CRIMES: Reduce ADW-Gun by 10% in the Northwest Bureau.** Last updated: 2017-07-26	Patrol North	-5%	
1.3.14 AUTO: Reduce Auto crimes by 5% in the Northwest Bureau.** Last updated: 2017-07-24	Patrol North	-5%	
1.3.20 ROBBERY AND ADW: In the NESA achieve an overall reduction of 17% in Robbery and ADW compared to 2016.** Last updated: 2017-07-26	Patrol North	-3%	
1.3.21 ROBBERY: The North Tryon Division has a designated crime corridor that encompasses I-85 and Sugar Creek: To address crime in this designated area specifically, the NESA has a goal of a 7% reduction... Last updated: 2017-07-24	Patrol North	4%	
1.3.22 CALLS FOR SERVICE: In the University City Division they will identify 5 apartment complexes or zones (groups of adjacent complexes) and reduce total Calls for Service within that identified zone... Last updated: 2017-04-06	Patrol North	0%	
1.3.25 PROFESSIONAL DEVELOPMENT: NESA goal to encourage Community Engagement and Professional development: 60% of ALL officers within the NESA will be engaged in an identified/approved community... Last updated: 2017-04-07	Patrol North	0%	
1.4.1 Tuckaseegee Corridor Last updated: 2017-07-27	Patrol North	17%	
1.4.2 North Tryon Corridor Last updated: 2017-07-27	Patrol North	12%	
1.4.4 I-85/Sugar Creek Corridor Last updated: 2017-07-27	Patrol North	22%	
1.4.12 North Division - Derita Woods Last updated: 2017-07-27	Patrol North	12%	
1.4.13 North Division - Peach Tree Hills Last updated: 2017-07-27	Patrol North	-57%	
1.4.14 Adopt North Tryon Light Rail corridor. (2019/49 connector to UNCC Campus). Last updated: 2017-07-27	Patrol North	0%	
1.4.19 Beatties Ford Corridor Last updated: 2017-07-27	Patrol North	-102%	
1.4.20 University City Last updated: 2017-07-27	Patrol North	-67%	

COMMUNITY ENGAGEMENT: INCREASE QUALITY OF LIFE; INCREASE RESPONSIVENESS TO VICTIMS; BUILD TRUST...

2.1.1 QUALITY OF LIFE: Ensure divisions have access to and efficiently utilize government and private resources to reduce numbers at target locations. (compared to 2016). Last updated: 2017-04-07	Patrol North	0	
2.1.2 QUALITY OF LIFE: Ensure divisions have access to and efficiently utilize government and private resources to reduce numbers at target locations. Last updated: 2017-04-07	Patrol North	0	
2.2.1 AT-RISK COMMUNITIES: Develop comprehensive strategies to reduce crime, increase the quality of life and increase community engagement in the at risk communities within the three divisions (Patrol... Last updated: 2017-07-26	Patrol North	5	
2.3.3 VICTIMIZATION: Reduce number of repeat victims and the repeat locations in Patrol North. (compared to 2016)** Last updated: 2017-07-27	Patrol North	8%	
2.6.4 SUSTAINABILITY OF PROGRAMS: Increase the durability of community-based programs. NEED MORE CLARIFICATION -WHAT DOES THIS MEAN? Last updated: 2017-06-13	Patrol North	6%	
2.6.7 LEADERSHIP COUNCIL: Work with Leadership Councils to develop and achieve 3 annual goals per Division. (One meeting per quarter with each Leadership Council.) Last updated: 2017-01-13	Patrol North	0%	
2.6.8 LEADERSHIP COUNCIL: Participate actively in Leadership Citizen Advisory Council in each Division. Last updated: 2017-04-11	Patrol North	0	
2.6.11 COMMUNICATION: Effective Communication through Leadership Council Relationship, Community Forums and attending community meetings Last updated: 2017-01-30	Patrol North	0	7

2.8.5 EXTERNAL COMMUNICATION: Increase communication with the community. Last updated: 2017-04-07	Patrol North	0	
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PROFESSIONAL DEVELOPMENT AND OPS: EMPLOYEE HEALTH AND WELLNESS; INCLUSION AND CULTURAL...

3.7.7 OFFICER EMPOWERMENT: Promote/encourage officer participation in future development for self and department. Last updated: 2017-06-13	Patrol North	30	
3.7.8 RETENTION: Lower turnover within bureau to improve retention. Last updated: 2017-06-13	Patrol North	17%	
3.7.9 SUCCESSION PLANNING: Develop employees and officers for succession planning. Last updated: 2017-06-13	Patrol North	8%	
3.7.19 TRAINING: Have 50% of CFS officers patrol rifle trained by EOY 2017 Last updated: 2017-07-26	Patrol North	54%	
3.8.3 IACMS: Reduce IACMS sustained complaints referencing official behavior. Last updated: 2017-04-20	Patrol North	5%	
3.8.14 OVERTIME: Decrease amount of times officers have to take a late call and allow Officers and/or Sergeants to take time accrued within the specified time period. Last updated: 2017-01-30	Patrol North	0%	
3.8.22 PROCESS IMPROVEMENT: Improve process management to increase available time; follow UPS (detective vs. CFS Officer). Last updated: 2017-04-04	Patrol North	75%	
3.8.25 TIME MANAGEMENT: Improve time management for officers by having supervisors hold each officer accountable for its shifts. Communicating to each officer our expectations for their work performance... Last updated: 2017-01-09	Patrol North	0%	
3.9.5 STAFFING: Raise the staffing total to 69 for 2017 by adding 6 CFS officers, 1 narcotics K9 & one K9 sgt. Last updated: 2016-12-20	Patrol North	0%	

CRIME FIGHTING: INCREASE CRIME PREVENTION THROUGH EDUCATION, INTERVENTION AND PROACTIVE STRATEGIES

1.2.1 COMMUNITY PRIORITIES: Increase community satisfaction, allowing community to set priorities. Specifically, each Division will meet with their Division's Leadership Council once per quarter,... Last updated: 2017-07-27	Patrol South	46%	
1.3.4 PROPERTY CRIME: Decrease property crime across the Patrol South Service Area by 5% by 2018.** Last updated: 2017-07-24	Patrol South	-4%	
1.3.5 VIOLENT CRIME: Decrease violent crime across the Patrol South Service Area by 5% by 2018.** Last updated: 2017-07-24	Patrol South	11%	
1.3.23 ADW: Reduce ADW by 7% compared to 2016 in the Eastway Division-They have the Central Avenue corridor as an identified driver of their crime. (The light rail corridor will open in 2017 within... Last updated: 2017-07-26	Patrol South	-2%	
1.3.24 ROBBERY: Reduce robbery by 10% compared to 2016 in the Eastway Division-They have the Central Avenue corridor as an identified driver of their crime. (The light rail corridor will open in 2017... Last updated: 2017-07-26	Patrol South	-1%	
1.4.3 Albemarle Road/Central Avenue Corridor: Reduce crime by 10%** Last updated: 2017-07-27	Patrol South	51%	
1.4.5 Providence Road Corridor Last updated: 2017-07-27	Patrol South	167%	
1.4.8 Eastway Division - Lightrail corridor. Last updated: 2017-07-27	Patrol South	0%	
1.4.9 Eastway Division - Central Ave between Eastway and Sharon Amity. Last updated: 2017-07-27	Patrol South	17%	
1.4.10 Independence Division - Ashley Place Last updated: 2017-07-27	Patrol South	12%	
1.4.11 Independence Division - Timber Crest Last updated: 2017-07-27	Patrol South	14%	

COMMUNITY ENGAGEMENT: INCREASE QUALITY OF LIFE; INCREASE RESPONSIVENESS TO VICTIMS; BUILD TRUST...

2.3.1 TRUST: Increase trust in vulnerable populations by critically assessing internal investigations, specifically in targeting officer behavior manifested through communication that can serve to... Last updated: 2017-07-27	Patrol South	6%	
2.3.4 VICTIMIZATION: Decrease victimization in targeted neighborhoods. (compared to 2016). Last updated: 2017-07-24	Patrol South	-57%	
2.5.1 NEIGHBORHOOD COMMUNICATION: ensure each Division publishes a comprehensive newsletter during each of the four quarters that closes the loop on crime issues Last updated: 2017-04-07	Patrol South	0	
2.6.5 COMMUNITY RELATIONSHIPS: Develop new way to connect to community and to increase the number of community contacts. Last updated: 2017-07-27	Patrol South	13%	
2.6.10 LEADERSHIP COUNCIL: Meet quarterly with the Leadership Council in each division. Last updated: 2016-11-23	Patrol South	0	
2.8.2 INTERNAL COMMUNICATION: Establish a Service Area Newsletter whereby information gleaned from IACMS investigations can be shared to promote understanding and afford officers the opportunity to learn... Last updated: 2017-04-07	Patrol South	0	

PROFESSIONAL DEVELOPMENT AND OPS: EMPLOYEE HEALTH AND WELLNESS; INCLUSION AND CULTURAL...

3.8.26 CASE RESOLUTION: Decrease time between initial incident & contact with reporting party.** Last updated: 2017-07-27	Patrol South	3%	
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3.9.8 RESOURCE STAFFING: Establish resource management process to staff for commuter traffic and daily city population changes. Last updated: 2016-12-20

Patrol South

0%

POLICE ATTORNEYS OFFICE

CRIME FIGHTING: INCREASE CRIME PREVENTION THROUGH EDUCATION, INTERVENTION AND PROACTIVE STRATEGIES

COMMUNITY ENGAGEMENT: INCREASE QUALITY OF LIFE; INCREASE RESPONSIVENESS TO VICTIMS; BUILD TRUST...

2.6.1 LEGAL KNOWLEDGE: Increase dept. and community knowledge concerning legal concepts. Last updated: 2017-07-18

Police Attorneys Office

3

PROFESSIONAL DEVELOPMENT AND OPS: EMPLOYEE HEALTH AND WELLNESS; INCLUSION AND CULTURAL...

3.7.1 TRAINING: Expand training opportunities for all legal staff. Last updated: 2017-07-18

Police Attorneys Office

0

3.8.1 DEPARTMENT UPDATES: Provide more regular (every other month) legal updates to dept. Last updated: 2017-07-26

Police Attorneys Office

3

3.8.5 LEGAL ENGAGEMENT: Insert legal dept. early on in the process of high-priority projects. Last updated: 2017-07-18

Police Attorneys Office

0%

PROFESSIONAL STANDARDS BUREAU

CRIME FIGHTING: INCREASE CRIME PREVENTION THROUGH EDUCATION, INTERVENTION AND PROACTIVE STRATEGIES

COMMUNITY ENGAGEMENT: INCREASE QUALITY OF LIFE; INCREASE RESPONSIVENESS TO VICTIMS; BUILD TRUST...

PROFESSIONAL DEVELOPMENT AND OPS: EMPLOYEE HEALTH AND WELLNESS; INCLUSION AND CULTURAL...

3.8.20 COMMUNICATION OPERATIONS: Increase consistency in investigative/administrative processes through improved communication with HR and the Police Attorney's Office. Last updated: 2017-04-07

Professional Standards Bureau

0%

3.8.21 EARLY INTERVENTION: Implement a new and improved EIS system which better identifies problem employee behavior early – ultimately leading to increased community relationships; showing we seek to... Last updated: 2017-07-10

Professional Standards Bureau

60%

PUBLIC AFFAIRS DIVISION

CRIME FIGHTING: INCREASE CRIME PREVENTION THROUGH EDUCATION, INTERVENTION AND PROACTIVE STRATEGIES

1.1.1 EDUCATION FOR PREVENTION: Run at least one "crime stopper" educational content per week. Last updated: 2017-07-26

Public Affairs Division

0

COMMUNITY ENGAGEMENT: INCREASE QUALITY OF LIFE; INCREASE RESPONSIVENESS TO VICTIMS; BUILD TRUST...

2.7.6 COMMUNITY AWARENESS: Promote and increase awareness of community events to educate the community about CMPD's programming, community engagement and crime fighting efforts. Improve overall media... Last updated: 2017-07-26

Public Affairs Division

10%

2.7.7 EXTERNAL COMMUNICATION: Improve community (external) communication effectiveness and frequency to "move the middle" (90% of the general public that are "police neutral.") Last updated: 2017-04-03

Public Affairs Division

0%

2.8.3 MEDIA TRAINING: Invest in developing future departmental leaders by training on the "make or break" of media for a police dept. Train 100% of Lt. and Capt.'s on media practices. Last updated: 2017-07-26

Public Affairs Division

75%

2.8.7 INTERNAL COMMUNICATION: Train all PD staff to ensure that they know the CMPD goals and resources and are aware of the Internal Advisory Council. Measure: 100% awareness of CMPD's Top 3 priorities. Last updated: 2017-04-03

Public Affairs Division

0%

PROFESSIONAL DEVELOPMENT AND OPS: EMPLOYEE HEALTH AND WELLNESS; INCLUSION AND CULTURAL...

3.5.1 POLICE FOUNDATIONS: Develop, prioritize and implement actions to improve upon findings from the Police Foundation's Assessment. Last updated: 2017-07-26

Public Affairs Division

50%

SPECIAL INVESTIGATIONS BUREAU

CRIME FIGHTING: INCREASE CRIME PREVENTION THROUGH EDUCATION, INTERVENTION AND PROACTIVE STRATEGIES

1.3.8 PRIORITY OFFENDERS: Develop strategies to identify, investigate and prosecute priority offenders, places and groups. Last updated: 2017-07-26

Special Investigations Bureau

100%

COMMUNITY ENGAGEMENT: INCREASE QUALITY OF LIFE; INCREASE RESPONSIVENESS TO VICTIMS; BUILD TRUST...

2.8.4 TRANSPARENCY: Increase operations by educating community and communication. Last updated: 2017-06-29

Special Investigations Bureau

14

PROFESSIONAL DEVELOPMENT AND OPS: EMPLOYEE HEALTH AND WELLNESS; INCLUSION AND CULTURAL...				
3.6.2 DIVERSITY: Ensure diversity among specialized units and include ongoing training and education. Last updated: 2017-07-26	Special Investigations Bureau	30%		
3.7.13 SUCCESSION PLANNING: Develop career path and succession plans for positions within the SIB unit. Last updated: 2017-06-29	Special Investigations Bureau	1%		
3.7.14 EXTERNAL RELATIONSHIPS: Strengthen relationship among special investigations, operations command and the DAs office. Last updated: 2017-07-26	Special Investigations Bureau	0%		
3.8.2 INTERNAL PARTNERSHIPS: Improve internal partnerships to be an influential partner in crime reduction. Last updated: 2017-06-29	Special Investigations Bureau	0%		
3.8.7 LAB CAPACITY: Reduce the backlog of Firearms examination by 70% (NIBINS) Last updated: 2017-05-11	Special Investigations Bureau	0%		

SPECIAL OPERATIONS BUREAU

CRIME FIGHTING: INCREASE CRIME PREVENTION THROUGH EDUCATION, INTERVENTION AND PROACTIVE STRATEGIES

1.3.9 OPERATIONS PLAN: Develop a comprehensive readiness operations plan. Last updated: 2017-06-29	Special Operations Bureau	80%		
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COMMUNITY ENGAGEMENT: INCREASE QUALITY OF LIFE; INCREASE RESPONSIVENESS TO VICTIMS; BUILD TRUST...

2.7.10 COMMUNITY OUTREACH: Enhance special ACC operations and community outreach efforts. Last updated: 2017-07-26	Special Operations Bureau	75		
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PROFESSIONAL DEVELOPMENT AND OPS: EMPLOYEE HEALTH AND WELLNESS; INCLUSION AND CULTURAL...

3.6.3 DIVERSITY: Create strategies to diversify special operations. Last updated: 2017-07-27	Special Operations Bureau	25%		
3.7.15 SUCCESSION PLANNING: Create succession plan for all levels and create redundancy in all positions for back-up. Last updated: 2017-07-26	Special Operations Bureau	25%		
3.9.4 RESPONSIVENESS: Enhance Spec Ops response to departmental and community requests. Last updated: 2017-06-29	Special Operations Bureau	0%		

TRAINING BUREAU

CRIME FIGHTING: INCREASE CRIME PREVENTION THROUGH EDUCATION, INTERVENTION AND PROACTIVE STRATEGIES

COMMUNITY ENGAGEMENT: INCREASE QUALITY OF LIFE; INCREASE RESPONSIVENESS TO VICTIMS; BUILD TRUST...

2.7.11 COMMUNITY ENGAGEMENT: Enhance community engagement through internal and external education programs. Last updated: 2017-07-26	Training Bureau	4		
2.7.12 CULTURAL AWARENESS: Increase cultural awareness department wide. Last updated: 2017-06-12	Training Bureau	25%		

PROFESSIONAL DEVELOPMENT AND OPS: EMPLOYEE HEALTH AND WELLNESS; INCLUSION AND CULTURAL...


3.4.1 TRAINING: CULTURAL AWARENESS Last updated: 2017-04-07	Training Bureau	0%		
3.6.4 STAFFING DIVERSITY: Satisfy CMPD staffing diversity expectations - 40% of applications are from minority and female applicants Last updated: 2017-07-26	Training Bureau	61%		
3.7.16 STAFFING LEVELS: Satisfy dept staffing needs (Recruitment, hiring, initial training and certification, professional development and promotion). <NEED TO CLARIFY/REWORD THIS GOAL.> Last updated: 2017-04-07	Training Bureau	0%		

TRANSPORTATION BUREAU


CRIME FIGHTING: INCREASE CRIME PREVENTION THROUGH EDUCATION, INTERVENTION AND PROACTIVE STRATEGIES





1.1.5 EDUCATION: Increase Pedestrian and Bicycle safety awareness Last updated: 2017-04-10	Transportation Bureau	3%		
1.1.6 EDUCATION: Educate youth to prevent impaired driving fatalities. Last updated: 2017-04-10	Transportation Bureau	5%		
1.3.16 SPECIAL EVENTS ORDINANCE: Draft and implement special events city ordinance for the purpose of establishing a process of proactively addressing public safety at special events. Last updated: 2017-04-10	Transportation Bureau	6%		
1.3.17 PROACTIVE: Proactively address staffing needs and changes within Special Events. Last updated: 2017-07-25	Transportation Bureau	17%		
1.3.18 PROACTIVE: Reduce auto crash fatalities from 2016.** Last updated: 2017-04-07	Transportation Bureau	0%		
1.3.19 PROACTIVE: Ensure compliance with regulations and safety measures associated with Passenger Vehicle for Hire. Last updated: 2017-04-11	Transportation Bureau	0%		

COMMUNITY ENGAGEMENT: INCREASE QUALITY OF LIFE; INCREASE RESPONSIVENESS TO VICTIMS; BUILD TRUST...

2.6.6 COMMUNITY ENGAGEMENT: Attain 60% of all officers involved in substantive community engagement. For example, develop youth/senior citizen initiatives, participation in youth mentoring programs, and... Last updated: 2017-03-28	Transportation Bureau	0%	
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PROFESSIONAL DEVELOPMENT AND OPS: EMPLOYEE HEALTH AND WELLNESS; INCLUSION AND CULTURAL...

3.7.6 CAREER DEVELOPMENT: Identify 5-year career goals for every officer and a specific plan to achieve and document in their PRD. Last updated: 2017-07-27	Transportation Bureau	0%	
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- Green = On Target/within 5% of planned target. 
- Yellow = Off Target/within 10-20% of planned target. 
- Grey = Deferred/Not Started. 
- Red = Critical/with 20% or more from planned target. 

DIVISION-BY-DIVISION PERFORMANCE

PERFORMANCE SUMMARY DETAIL

YTD Target YTD Actual Status

ADMIN SERVICES BUREAU: COMMS DIVISION CAPTAIN
CRIME FIGHTING: INCREASE CRIME PREVENTION THROUGH EDUCATION, INTERVENTION AND PROACTIVE STRATEGIES
COMMUNITY ENGAGEMENT: INCREASE QUALITY OF LIFE; INCREASE RESPONSIVENESS TO VICTIMS; BUILD TRUST...

2.7.3.1 QUALITY: Achieve QA score of greater than 90.	0%	93%	ON TARGET
2.7.4.4 CALL TIME: Answer 90% of calls in less than 10 seconds.	90%	93%	ON TARGET
2.7.11.4 COMMUNITY ENGAGEMENT: Begin community engagement with division to instill trust and educate the community.	36	2	ON TARGET

PROFESSIONAL DEVELOPMENT AND OPS: EMPLOYEE HEALTH AND WELLNESS; INCLUSION AND CULTURAL...

3.7.23.1 STAFFING NEEDS: Hire more of the "right" people (competent)	25	12	CRITICAL
3.8.16.1 RESOURCE MANAGEMENT: Streamline to make sure employees are deployed to maximize efficiency and maximize efficiency in hiring for competency.	100	100	ON TARGET
3.8.16.10 RADIO TECHNOLOGY: Refresh radio technology.	20%	0%	DEFERRED
3.9.9.1 Reduce overtime used in Communications by 10% in 2017 and 10% in 2018.	10%	28%	ON TARGET

ADMIN SERVICES BUREAU: COMPUTER TECH SOLUTIONS MANAGER
CRIME FIGHTING: INCREASE CRIME PREVENTION THROUGH EDUCATION, INTERVENTION AND PROACTIVE STRATEGIES
COMMUNITY ENGAGEMENT: INCREASE QUALITY OF LIFE; INCREASE RESPONSIVENESS TO VICTIMS; BUILD TRUST...
PROFESSIONAL DEVELOPMENT AND OPS: EMPLOYEE HEALTH AND WELLNESS; INCLUSION AND CULTURAL...

3.7.21.4 Provide and encourage CTS employees to take advantage of professional development opportunities/training within the City and CMPD.	12	19	ON TARGET
3.7.23.3 PERFORMANCE MANAGEMENT: Launch and manage PDMS performance management system.	0%	58%	ON TARGET
3.8.15.1 OPEN DATA: Automate and publish 3 datasets to the City Open Data Portal.	2	2	ON TARGET
3.8.15.5 TECHNOLOGY PRIORITIES: Identify top technology priorities and execute in 2017.	4	1	ON TARGET
3.8.15.6 TECHNOLOGY: Application architecture updates.	3	1	CRITICAL
3.8.15.10 TECHNOLOGY: Replace DMVR system with updated technology.	50%	5%	DEFERRED
3.8.15.11 TECHNOLOGY UPDATE: Identify systems requiring replacement, implementation and maintenance plan.	5	2	ON TARGET
3.8.16.2 OPERATIONAL SYSTEM SUPPORT: Maintain 99.9% uptime for critical systems, excluding scheduled maintenance.	100%	75%	CRITICAL
3.8.16.3 RESOURCE PLANNING: Institutionalize project management to better plan resource needs (people).	10	2	CRITICAL

ADMIN SERVICES BUREAU: FACILITIES MANAGER
CRIME FIGHTING: INCREASE CRIME PREVENTION THROUGH EDUCATION, INTERVENTION AND PROACTIVE STRATEGIES
COMMUNITY ENGAGEMENT: INCREASE QUALITY OF LIFE; INCREASE RESPONSIVENESS TO VICTIMS; BUILD TRUST...
PROFESSIONAL DEVELOPMENT AND OPS: EMPLOYEE HEALTH AND WELLNESS; INCLUSION AND CULTURAL...

3.3.1.1 Install a water bottle filler station to drinking fountain in all stand alone facilities that do not currently have them.	8	7	OFF TARGET
3.3.1.2 Determine cost for annual replacement of gym equipment for all CMPD facilities and submit cost to CMPD Command for approval and inclusion in yearly budget.	100	100	ON TARGET
3.3.1.3 HEALTHY FACILITIES: Incorporate healthy options in facilities (water dispensers, workout equipment).	0	7	CRITICAL
3.8.16.5 SECURITY: Update HQ Building security.	0%	27%	CRITICAL
3.8.16.6 ANIMAL OPERATIONS: Relocate Animal care and control and special ops.	100%	86%	ON TARGET
3.8.16.8 FACILITIES: Build the new boat facility and water craft unit.	0%	0%	DEFERRED

ADMIN SERVICES BUREAU: FLEET DIVISION MANAGER
CRIME FIGHTING: INCREASE CRIME PREVENTION THROUGH EDUCATION, INTERVENTION AND PROACTIVE STRATEGIES

COMMUNITY ENGAGEMENT: INCREASE QUALITY OF LIFE; INCREASE RESPONSIVENESS TO VICTIMS; BUILD TRUST...

2.7.3.2 VEHICLE MAINTENANCE: Reduce turnaround time on cars getting services. Maintain a 95% daily availability.	95%	95%	ON TARGET
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PROFESSIONAL DEVELOPMENT AND OPS: EMPLOYEE HEALTH AND WELLNESS; INCLUSION AND CULTURAL...

3.8.16.9 VEHICLE AVAILABILITY: Increase vehicle availability speed to commission.	15	32	CRITICAL
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ADMIN SERVICES BUREAU: NON EMERGENCY POLICE SERVICES MANAGER**CRIME FIGHTING: INCREASE CRIME PREVENTION THROUGH EDUCATION, INTERVENTION AND PROACTIVE STRATEGIES****COMMUNITY ENGAGEMENT: INCREASE QUALITY OF LIFE; INCREASE RESPONSIVENESS TO VICTIMS; BUILD TRUST...**

2.7.3.3 STAFFING: Increase staffing by 4 employees	0	17	ON TARGET
2.7.4.1 Maintain hold time of less than 1:40	1	2	ON TARGET
2.7.4.2 EVALUATION & ACCOUNTABILITY: Evaluate calls to determine if customer service is up to standard, and correct as needed.	0%	0%	NOT STARTED
2.7.4.3 Maintain abandonment rate of less than 16%	0%	15%	ON TARGET
2.7.4.7 POLICE TRANSPARENCY: Maintain consistency with all inbound calls to ensure customer service satisfaction.	0%	100%	ON TARGET

PROFESSIONAL DEVELOPMENT AND OPS: EMPLOYEE HEALTH AND WELLNESS; INCLUSION AND CULTURAL...

3.7.21.2 Provide and encourage NEPS employees to take advantage of professional development opportunities/training within the City and CMPD.	12	23	ON TARGET
3.8.15.2 VICTIM COMMUNICATION: Ensure information accuracy for victims with clear communication and partnership with patrol to reduce information gaps and maintain 100% customer satisfaction regarding call...	75%	0%	OFF TARGET
3.9.9.2 Reduce overtime used in NEPS	10%	0%	CRITICAL

ADMIN SERVICES BUREAU: RECORDS DIVISION MANAGER**CRIME FIGHTING: INCREASE CRIME PREVENTION THROUGH EDUCATION, INTERVENTION AND PROACTIVE STRATEGIES****COMMUNITY ENGAGEMENT: INCREASE QUALITY OF LIFE; INCREASE RESPONSIVENESS TO VICTIMS; BUILD TRUST...**

2.7.4.6 INCIDENT RESPONSE: Achieve 100% response/processing of incident and accident reports in a timely manner & follow-up accordingly.	0%	0%	NOT STARTED
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PROFESSIONAL DEVELOPMENT AND OPS: EMPLOYEE HEALTH AND WELLNESS; INCLUSION AND CULTURAL...

3.7.21.6 Provide and encourage Records employees to take advantage of professional development opportunities/training within the City and CMPD.	1	0	NOT STARTED
3.8.15.3 PUBLIC EDUCATION: Create a section on the website to educate public on which records are transparent/available to them.	0%	0%	NOT STARTED

BUSINESS SERVICES BUREAU: FINANCIAL MANAGEMENT F&ASP TEAM**CRIME FIGHTING: INCREASE CRIME PREVENTION THROUGH EDUCATION, INTERVENTION AND PROACTIVE STRATEGIES****COMMUNITY ENGAGEMENT: INCREASE QUALITY OF LIFE; INCREASE RESPONSIVENESS TO VICTIMS; BUILD TRUST...****PROFESSIONAL DEVELOPMENT AND OPS: EMPLOYEE HEALTH AND WELLNESS; INCLUSION AND CULTURAL...**

3.8.29.1 Update TV monitors within Financial Management and HR with information provided by Financial Management and HR staff with the goal of communicating information internally that is relevant to our...	100%	0%	NOT STARTED
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BUSINESS SERVICES BUREAU: PLANNING MANAGER**CRIME FIGHTING: INCREASE CRIME PREVENTION THROUGH EDUCATION, INTERVENTION AND PROACTIVE STRATEGIES****COMMUNITY ENGAGEMENT: INCREASE QUALITY OF LIFE; INCREASE RESPONSIVENESS TO VICTIMS; BUILD TRUST...**

2.8.5.1 Increase cross-agency communication and establish common goals.	100%	0%	NOT STARTED
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PROFESSIONAL DEVELOPMENT AND OPS: EMPLOYEE HEALTH AND WELLNESS; INCLUSION AND CULTURAL...

3.8.12.1 Develop a change management process to accomplish our goals defined in the strategic plan.	100%	0%	NOT STARTED
3.8.28.1 Complete and publish the department-wide strategic plan.	100%	75%	14CRITICAL

3.8.28.2 Identify State, Federal, and Foundation grant opportunities to help achieve strategy goals and department vision.	20	38	ON TARGET
3.8.28.3 Proactively seek/go out into the departments to map processes that need improvement to improve operational effectiveness.	2	11	ON TARGET
3.8.28.4 Catalog and store all CMPD historical artifacts in cabinets and shelves reserved for this purpose	100%	0%	CRITICAL
3.9.1.1 Build a usable financial reporting process.	100%	0%	NOT STARTED
3.9.1.2 Initiate process improvement mapping for all CMPD Divisions.	100%	50%	ON TARGET
3.9.1.3 Conduct annual focus group analysis.	100%	0%	ON TARGET
3.9.1.4 Maintain and display CMPD historic artifacts.	100%	0%	CRITICAL
3.9.1.5 Maintain the CMPD strategic plan.	100%	0%	NOT STARTED

COMMUNITY SERVICES BUREAU: ANIMAL CARE AND CONTROL CAPTAIN
CRIME FIGHTING: INCREASE CRIME PREVENTION THROUGH EDUCATION, INTERVENTION AND PROACTIVE STRATEGIES

1.3.9.2 Increase live outcomes from 68.7% to 70% in 2017 compare to 2016.	70%	72%	ON TARGET
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COMMUNITY ENGAGEMENT: INCREASE QUALITY OF LIFE; INCREASE RESPONSIVENESS TO VICTIMS; BUILD TRUST...

2.7.10.2 Increase community education in targeted areas (owners, surrendered, and strays)	4	0	NOT STARTED
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PROFESSIONAL DEVELOPMENT AND OPS: EMPLOYEE HEALTH AND WELLNESS; INCLUSION AND CULTURAL...

COMMUNITY SERVICES BUREAU: COMMUNITY
CRIME FIGHTING: INCREASE CRIME PREVENTION THROUGH EDUCATION, INTERVENTION AND PROACTIVE STRATEGIES

COMMUNITY ENGAGEMENT: INCREASE QUALITY OF LIFE; INCREASE RESPONSIVENESS TO VICTIMS; BUILD TRUST...

PROFESSIONAL DEVELOPMENT AND OPS: EMPLOYEE HEALTH AND WELLNESS; INCLUSION AND CULTURAL...

3.2.1.1 Improve mental health call tracking for citizens and employees.	100%	75%	ON TARGET
3.2.1.2 Roll out and train for CIT data collection report.	100%	0%	ON TARGET
3.2.1.3 CDCP – Increase # of referrals from 2016.	0	50	ON TARGET
3.2.1.4 CIT – Increase # of CIT trained officers from 2016.	90	19	ON TARGET
3.2.1.5 Ensure efficiency and effectiveness of peer support team	0	0	ON TARGET

COMMUNITY SERVICES BUREAU: COMMUNITY ENGAGEMENT SERVICES LT.
CRIME FIGHTING: INCREASE CRIME PREVENTION THROUGH EDUCATION, INTERVENTION AND PROACTIVE STRATEGIES

1.1.3.1 Jobs and partnerships for REACH OUT graduates.	50%	98%	ON TARGET
1.1.3.4 Recruit qualified minorities in youth programs.	0	0	NOT STARTED
1.3.15.1 15% Increase electronic monitoring to improve offender violation tracking, real-time crime proximity, and violation accountability.	100%	30%	ON TARGET
1.3.15.2 Increase community safety by effectively monitoring EM offenders, and conducting routine inspections on all offenders' monitoring equipment periodically.	1,000	644	ON TARGET

COMMUNITY ENGAGEMENT: INCREASE QUALITY OF LIFE; INCREASE RESPONSIVENESS TO VICTIMS; BUILD TRUST...

2.4.2.1 Train 10% of officers in crime prevention.	10%	2%	CRITICAL
2.7.2.1 Educate communities.	100%	1%	ON TARGET
2.7.2.2 Train 100% of Lt's for department-wide events.	100%	0%	NOT STARTED

PROFESSIONAL DEVELOPMENT AND OPS: EMPLOYEE HEALTH AND WELLNESS; INCLUSION AND CULTURAL...

COMMUNITY SERVICES BUREAU: DIVERSION & YOUTH SERVICES DIVISION
CRIME FIGHTING: INCREASE CRIME PREVENTION THROUGH EDUCATION, INTERVENTION AND PROACTIVE STRATEGIES

1.1.3.3 Reduce juvenile arrests through positive youth interaction	0	0	NOT STARTED
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COMMUNITY ENGAGEMENT: INCREASE QUALITY OF LIFE; INCREASE RESPONSIVENESS TO VICTIMS; BUILD TRUST...

2.4.2.2 Provide education to youth via SRO's.	0	0	NOT STARTED
2.7.1.1 Expand outreach efforts by SROs. Reduce crime (juveniles); provide future recruitment options; provide job opportunities through internships.	15	0	NOT STARTED

2.7.1.2 Track diversion participants to determine effectiveness (Reduce DMC; Reduce school to prison pipeline; minimize recidivism).	0	0	NOT STARTED
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PROFESSIONAL DEVELOPMENT AND OPS: EMPLOYEE HEALTH AND WELLNESS; INCLUSION AND CULTURAL...

CRIMINAL INVESTIGATIONS BUREAU: SPECIAL VICTIMS
CRIME FIGHTING: INCREASE CRIME PREVENTION THROUGH EDUCATION, INTERVENTION AND PROACTIVE STRATEGIES

COMMUNITY ENGAGEMENT: INCREASE QUALITY OF LIFE; INCREASE RESPONSIVENESS TO VICTIMS; BUILD TRUST...

2.4.1.2 Case supplement: Shift the initial action on a case from 14 days to 72 hours. (compared to 2016).	100%	40%	CRITICAL
2.4.1.3 Increase community presence by having a detective from each unit in Special Victims Division attend 3 community events per month and support an education campaign – how to not be a victim,...	144	65	ON TARGET

PROFESSIONAL DEVELOPMENT AND OPS: EMPLOYEE HEALTH AND WELLNESS; INCLUSION AND CULTURAL...

3.7.3.1 Explore a digital forensic civilian position. Meet with Kelli High-Foster to see if this is possible.	1	1	ON TARGET
3.8.18.1 Establish NEPS non-jurisdictional report tracking.	100%	20%	CRITICAL

CRIMINAL INVESTIGATIONS BUREAU: VIOLENT CRIMES CAPTAIN
CRIME FIGHTING: INCREASE CRIME PREVENTION THROUGH EDUCATION, INTERVENTION AND PROACTIVE STRATEGIES

COMMUNITY ENGAGEMENT: INCREASE QUALITY OF LIFE; INCREASE RESPONSIVENESS TO VICTIMS; BUILD TRUST...

2.4.1.1 Case supplement: Reform the victim/family contact documentation process (case contact sheet).	100%	0%	NOT STARTED
2.6.2.1 Increase community presence by having a rep from Violent Crime attend at least one community event each month.	12	0	NOT STARTED

PROFESSIONAL DEVELOPMENT AND OPS: EMPLOYEE HEALTH AND WELLNESS; INCLUSION AND CULTURAL...

3.7.2.1 Cross-train detectives assigned to the Violent Crimes.	50%	0%	NOT STARTED
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LAB & EVIDENCE BUREAU: CRIME LAB DIRECTOR
CRIME FIGHTING: INCREASE CRIME PREVENTION THROUGH EDUCATION, INTERVENTION AND PROACTIVE STRATEGIES

1.2.2.1 Complete 90% of all high-priority cases in 10 days. (Crime Lab).	90%	92%	ON TARGET
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COMMUNITY ENGAGEMENT: INCREASE QUALITY OF LIFE; INCREASE RESPONSIVENESS TO VICTIMS; BUILD TRUST...

PROFESSIONAL DEVELOPMENT AND OPS: EMPLOYEE HEALTH AND WELLNESS; INCLUSION AND CULTURAL...

3.7.5.1 Identify training needs for each employee in the division. (Crime Lab)	100%	50%	ON TARGET
3.8.6.1 Increase capacity through equipment and staff of crime lab to process all needs without having to outsource (Crime Lab).	0%	25%	ON TARGET
3.9.3.1 Streamline processes & prioritize services – replace old equipment and investigate new technologies and methods. (Crime Lab)	100%	56%	ON TARGET

LAB & EVIDENCE BUREAU: LAB AND EVIDENCE MAJOR
CRIME FIGHTING: INCREASE CRIME PREVENTION THROUGH EDUCATION, INTERVENTION AND PROACTIVE STRATEGIES

COMMUNITY ENGAGEMENT: INCREASE QUALITY OF LIFE; INCREASE RESPONSIVENESS TO VICTIMS; BUILD TRUST...

PROFESSIONAL DEVELOPMENT AND OPS: EMPLOYEE HEALTH AND WELLNESS; INCLUSION AND CULTURAL...

3.8.27.2 Collaborate with Federal ATF to train and supply staff (hire backs and light duties)	0	0	NOT STARTED
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PATROL CENTRAL: STEELE CREEK DIVISION CAPTAIN
CRIME FIGHTING: INCREASE CRIME PREVENTION THROUGH EDUCATION, INTERVENTION AND PROACTIVE STRATEGIES

1.3.6.1 Reduce the number of repeat victims by 10% compared to 2016 specifically in the Pine Valley Neighborhood who are victimized in the community but live outside the community.	-10%	0%	NOT STARTED
1.3.7.1 Identify the top 5 offenders in Steele Creek and reduce the # of part one committed in 2017 from 2016.	10	0	NOT STARTED
1.4.17.3 Reduce Part I crimes by 10%.**	-10%	-5%	ON TARGET

1.4.17.4 Hold Community Corners events in Pine Valley.	1	0	NOT STARTED
1.4.18.1 Reduce Part I crimes by 10%.**	-10%	-5%	ON TARGET

COMMUNITY ENGAGEMENT: INCREASE QUALITY OF LIFE; INCREASE RESPONSIVENESS TO VICTIMS; BUILD TRUST...

2.1.3.1 Provide referrals to all homeless, those with mental health issues and transient people.	0%	0%	NOT STARTED
2.1.3.2 Train additional officers in C.I.T.	40%	0%	NOT STARTED
2.3.2.1 Increase # of CIT officers in the division. (compared to 2016).	25	0	NOT STARTED
2.6.9.1 Recruit and develop the next level of community leaders for the Steele Creek Division Leadership Advisory Councils.	0	0	NOT STARTED
2.7.9.1 Continue and expand deepdive community outreach programs in the Steelescreek Division.	4	0	NOT STARTED
2.7.9.5 Increase reading programs in schools/YMCA.	4	0	NOT STARTED

PROFESSIONAL DEVELOPMENT AND OPS: EMPLOYEE HEALTH AND WELLNESS; INCLUSION AND CULTURAL...

3.7.12.1 Develop needed succession plans for the Steelescreek Division.	100%	0%	NOT STARTED
3.7.22.1 Recommend 1 officer per quarter for elective (leadership) training. <Over and above mandatory training.> Steelescreek Division	4	0	NOT STARTED

PATROL CENTRAL: WESTOVER DIVISION CAPTAIN

CRIME FIGHTING: INCREASE CRIME PREVENTION THROUGH EDUCATION, INTERVENTION AND PROACTIVE STRATEGIES

1.3.7.3 Target chronic offenders.**	10	0	NOT STARTED
1.4.15.1 CRIME PREVENTION: Reduce gang activity in Reid Park**	100%	88%	ON TARGET
1.4.15.2 CRIME PREVENTION: Reduce aggravated assault (gun) by 20%.**	-20%	-21%	ON TARGET
1.4.15.3 QUALITY OF LIFE: Improve quality of life in community	100%	91%	ON TARGET
1.4.15.4 COMMUNITY ENGAGEMENT: Improve Community Engagement.	100%	100%	ON TARGET
1.4.16.1 CRIME PREVENTION: Initiate programs for crime prevention.	100%	51%	OFF TARGET
1.4.16.2 CRIME PREVENTION: Reduce Part I crimes with the exception of all larcenies except larceny from auto (LFA) by 20%.**	-20%	-16%	ON TARGET
1.4.16.3 QUALITY OF LIFE: Improve quality of life.	100%	49%	OFF TARGET
1.4.16.4 COMMUNITY ENGAGEMENT: Improve community engagement.	100%	25%	OFF TARGET

COMMUNITY ENGAGEMENT: INCREASE QUALITY OF LIFE; INCREASE RESPONSIVENESS TO VICTIMS; BUILD TRUST...

2.6.9.2 Recruit and develop the next level of community leaders for the Westover Division Leadership Advisory Councils.	0	0	NOT STARTED
2.7.8.2 Increase the awareness of community outreach efforts for the Westover Division	0	0	NOT STARTED
2.7.9.2 Continue and expand deepdive community outreach programs in the Westover Division	0	0	NOT STARTED

PROFESSIONAL DEVELOPMENT AND OPS: EMPLOYEE HEALTH AND WELLNESS; INCLUSION AND CULTURAL...

3.7.12.2 Develop needed succession plans for the Westover Division.	100%	0%	NOT STARTED
3.7.22.2 Recommend 1 officer per quarter for elective (leadership) training. <Over and above mandatory training.> Westover Division	4	0	NOT STARTED

PATROL CENTRAL: METRO DIVISION CAPTAIN

CRIME FIGHTING: INCREASE CRIME PREVENTION THROUGH EDUCATION, INTERVENTION AND PROACTIVE STRATEGIES

1.3.2.2 Establish stronger squad-level units (Metro)	100%	0%	NOT STARTED
1.3.12.1 Reduce Part 1 offenses per 1,000 pop. In the Metro area.**	-5%	-2%	ON TARGET
1.3.13.1 Reduce ADW-Gun by 5% across Metro division from 2016.**	-5%	-10%	ON TARGET
1.3.14.1 Reduce Auto crimes by 5%.In the Metro area from 2016**	-5%	-13%	ON TARGET
1.4.2.1 Reduction of Part 1 in North Tryon Corridor.**	-5%	-2%	ON TARGET
1.4.2.2 QUALITY OF LIFE: Improve overall quality of life in North Tryon Corridor.	100%	0%	NOT STARTED
1.4.2.3 COMMUNITY ENGAGEMENT: Increase our community engagement efforts in North Tryon Corridor.	0%	0%	NOT STARTED
1.4.2.4 Reduce number of repeat victims and the repeat locations in North Tryon Corridor.**	5%	0%	NOT STARTED
1.4.19.1 Reduce Part One by 5% in Beatties Ford Corridor from 2016.**	-5%	20%	CRITICAL
1.4.19.2 QUALITY OF LIFE: Improve overall quality of life in Beatties Ford Corridor.	0%	0%	NOT STARTED
1.4.19.3 COMMUNITY ENGAGEMENT: Increase our community engagement efforts in the Beatties Ford Corridor.	100%	0%	NOT STARTED

1.4.19.4 Reduce number of repeat victims and the repeat locations in the Beatties Ford Corridor by 5% from 2016.**	-5%	0%	NOT STARTED
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COMMUNITY ENGAGEMENT: INCREASE QUALITY OF LIFE; INCREASE RESPONSIVENESS TO VICTIMS; BUILD TRUST...

2.3.3.1 Reduce number of repeat victims and the repeat locations by 5% from 2016 in the Metro Division.**	-5%	0%	NOT STARTED
2.6.4.1 Increase the durability of community-based programs in the Metro area.	100%	0%	NOT STARTED
2.6.8.1 Active Leadership Citizen Advisory Council in Metro Area.	0	0	NOT STARTED

PROFESSIONAL DEVELOPMENT AND OPS: EMPLOYEE HEALTH AND WELLNESS; INCLUSION AND CULTURAL...

3.7.7.1 Officer Empowerment: promote/encourage officer participation in future dev. (self and dept.) for metro area.	0	0	NOT STARTED
3.7.8.1 Lower turnover rate for metro area.	0%	0%	NOT STARTED
3.7.9.1 Develop employees and officers for succession planning for metro area.	0%	0%	NOT STARTED

PATROL CENTRAL: PATROL CENTRAL MAJOR

CRIME FIGHTING: INCREASE CRIME PREVENTION THROUGH EDUCATION, INTERVENTION AND PROACTIVE STRATEGIES

1.3.3.1 When crime trends emerge, Operations Command should attempt to move resources to address the issue.	0	1	ON TARGET
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COMMUNITY ENGAGEMENT: INCREASE QUALITY OF LIFE; INCREASE RESPONSIVENESS TO VICTIMS; BUILD TRUST...

2.8.6.1 Operations Command members may attend or lead a community event and document their efforts.	4	6	ON TARGET
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PROFESSIONAL DEVELOPMENT AND OPS: EMPLOYEE HEALTH AND WELLNESS; INCLUSION AND CULTURAL...

3.6.1.1 Hiring qualified diverse workforce	0	0	NOT STARTED
3.7.11.1 All divisions submit "Officer of the Month" nominations each month.	12	0	NOT STARTED
3.8.4.1 Attend roll-call at least twice per month (Captains and or Lieutenants).	100%	0%	NOT STARTED
3.8.23.1 Establish DA papering process to increase accountability.	100%	10%	OFF TARGET
3.8.30.1 Maintain minimal staffing for 100% of the shifts based on provided resources.	100%	0%	NOT STARTED

PATROL NORTH: PATROL NORTH MAJOR

CRIME FIGHTING: INCREASE CRIME PREVENTION THROUGH EDUCATION, INTERVENTION AND PROACTIVE STRATEGIES

1.3.14.3 Reduce Auto crimes by 5% in the North area from 2016.**	-5%	-3%	ON TARGET
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COMMUNITY ENGAGEMENT: INCREASE QUALITY OF LIFE; INCREASE RESPONSIVENESS TO VICTIMS; BUILD TRUST...

2.6.4.4 Develop leaders to work alongside community, business, residential and metro areas	100%	0%	NOT STARTED
2.6.8.3 Active Leadership Citizen Advisory Council in North Area.	0	0	NOT STARTED

PROFESSIONAL DEVELOPMENT AND OPS: EMPLOYEE HEALTH AND WELLNESS; INCLUSION AND CULTURAL...

PATROL NORTH: UNIVERSITY CITY DIVISION CAPTAIN

CRIME FIGHTING: INCREASE CRIME PREVENTION THROUGH EDUCATION, INTERVENTION AND PROACTIVE STRATEGIES

1.3.10.1 Part I Offenses: Reduce overall reported Part I ADW by 15% compared to 2016 by focusing on Domestic Violence related ADW.**	-15%	-5%	ON TARGET
1.3.10.5 Reduce violent crime via educational opportunity, resource availability and application.**	-15%	-5%	ON TARGET
1.3.11.3 Reduce total CFS in 5 identified apartment complexes or three apartment zones (University City).**	20%	0%	NOT STARTED
1.3.11.4 Reduce total LFA in two specific zones: N. Tryon & Harris and Mallard Creek and University City Blvd.**	15%	0%	NOT STARTED
1.4.14.1 QUALITY OF LIFE - (Sgt. Rendon). Reduce citizen initiated CFS related to homeless/loitering/panhandling by 10%.	10%	0%	NOT STARTED
1.4.14.2 COMMUNITY ENGAGEMENT (Lt. Brady) Complete educational component for officers with Transit Unit for micro training about stations and parking decks (100% personnel trained goal) by end of 2017	100%	0%	NOT STARTED
1.4.14.3 COMMUNITY ENGAGEMENT (Lt Brady) Coordinators to canvass all businesses fronting rail line to communicate about the opening and associated crime problems, with completion goal of 100% by JUNE 2017.	100%	0%	NOT STARTED

1.4.14.4 VICTIMIZATION (Lt. Morrison) Crime Prevention initiative with UNCC Campus Police and Transit Unit for stations and parking decks. Work with CATS for access to light rail camera systems and video...	0	0	NOT STARTED
1.4.20.1 Reduce Part I crimes in 901 Place Apartments.**	30%	-64%	ON TARGET
1.4.20.2 Reduce Part I crimes in University Village Apartments.**	0%	-71%	ON TARGET

COMMUNITY ENGAGEMENT: INCREASE QUALITY OF LIFE; INCREASE RESPONSIVENESS TO VICTIMS; BUILD TRUST...

2.1.1.1 Identify target location of community exceeding threshold of QOL/Crime levels that engage NUIS abatement, code enforcement and owners/other entities and respond in plan to reduce/stop issues....	0	0	NOT STARTED
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PROFESSIONAL DEVELOPMENT AND OPS: EMPLOYEE HEALTH AND WELLNESS; INCLUSION AND CULTURAL...

3.7.6.2 Nominate and award OTM/Officer of the Month and award vehicle.	100%	0%	NOT STARTED
3.8.3.1 Reduce IACMS sustained complaints.	25%	15%	ON TARGET

PATROL NORTH: FREEDOM DIVISION CAPTAIN

CRIME FIGHTING: INCREASE CRIME PREVENTION THROUGH EDUCATION, INTERVENTION AND PROACTIVE STRATEGIES

1.3.2.1 Increase the variety of unit deployment. (Freedom Division)	100%	69%	ON TARGET
1.3.12.2 Reduce Part 1 offenses in the Freedom area.**	-3%	2%	CRITICAL
1.3.13.2 Reduce ADW-Gun by 3% across the Freedom Division from 2016.**	-3%	-7%	ON TARGET
1.3.14.2 Reduce Auto crimes by 5% in the Freedom area from 2016.**	-5%	-1%	ON TARGET
1.4.1.1 CRIME PREVENTION: Reduction of Part 1 in Tuckaseegee Corridor.**	-3%	-3%	ON TARGET
1.4.1.2 QUALITY OF LIFE: Improve overall quality of life in Tuckaseegee Corridor.	100%	0%	NOT STARTED
1.4.1.3 COMMUNITY ENGAGEMENT: Increase our community engagement efforts in the Tuckaseegee Corridor.	100%	0%	NOT STARTED
1.4.1.4 VICTIMIZATION: Reduce number of repeat victims in the Tuckaseegee Corridor.**	-3%	0%	NOT STARTED
1.4.1.5 VICTIMIZATION: Reduce the number of repeat locations in Tuckaseegee Corridor.**	-3%	0%	NOT STARTED

COMMUNITY ENGAGEMENT: INCREASE QUALITY OF LIFE; INCREASE RESPONSIVENESS TO VICTIMS; BUILD TRUST...

2.3.3.2 VICTIMIZATION: Reduce number of repeat victims and the repeat locations by ___% in the Freedom Division. (compared to 2016)**	0%	0%	NOT STARTED
2.6.4.2 Increase the durability of community-based programs in the Freedom area.	100%	0%	NOT STARTED
2.6.8.2 Active Leadership Citizen Advisory Council in Freedom Area.	0	0	NOT STARTED

PROFESSIONAL DEVELOPMENT AND OPS: EMPLOYEE HEALTH AND WELLNESS; INCLUSION AND CULTURAL...

3.7.7.2 Officer Empowerment: promote/encourage officer participation in future dev. (self and dept.) for Freedom area.	0	0	NOT STARTED
3.7.8.2 Lower turnover rate for Freedom area.	0%	0%	NOT STARTED
3.7.9.2 Develop employees and officers for succession planning for freedom area.	0%	0%	NOT STARTED

PATROL NORTH: NORTH TRYON DIVISION CAPTAIN

CRIME FIGHTING: INCREASE CRIME PREVENTION THROUGH EDUCATION, INTERVENTION AND PROACTIVE STRATEGIES

1.3.10.4 Reduce violent crime or make significant arrests at Sugar/85 (Robbery & ADW). **	-10%	15%	CRITICAL
1.3.11.2 Reduce overall Part 1 crimes in identified targeted areas in North Tryon Division by 7% compared to 2016.**	-7%	-16%	ON TARGET
1.3.25.1 Train officers by internal or external subject matter experts on how to identify victims of human trafficking and properly guide to services.	100%	0%	NOT STARTED
1.4.4.1 North Tryon will participate and create multiple crime prevention programs and educational opportunities.	0%	67%	CRITICAL
1.4.4.2 North Tryon Division officer will participate in multiple community engagement opportunities. We will partner with outside organizations as well as develop individual initiatives through out the...	0	0	NOT STARTED
1.4.4.3 Reduce violent crime (Robberies and Aggravated Assaults) in I-85/Sugar Creek Corridor.**	-15%	15%	CRITICAL

COMMUNITY ENGAGEMENT: INCREASE QUALITY OF LIFE; INCREASE RESPONSIVENESS TO VICTIMS; BUILD TRUST...

PROFESSIONAL DEVELOPMENT AND OPS: EMPLOYEE HEALTH AND WELLNESS; INCLUSION AND CULTURAL...

3.7.6.1 Nominate and award OTM/Officer of the Month and award vehicle.	100%	0%	NOT STARTED
3.8.3.3 Reduce IACMS sustained complaints.	25%	18%	ON TARGET

PATROL NORTH: NORTH DIVISION CAPTAIN**CRIME FIGHTING: INCREASE CRIME PREVENTION THROUGH EDUCATION, INTERVENTION AND PROACTIVE STRATEGIES**

1.3.2.3 Add (1) foot patrol or bicycle patrol to Prosperity Village (Beat 1111) and Riverbend (Beat 1112) (North Division) in 2018.	100%	100%	ON TARGET
1.3.12.3 Reduce Part 1 offenses in the North compared to 2016.**	-3%	17%	CRITICAL
1.3.13.3 Reduce ADW-Gun 5% across the North Division from 2016.**	-5%	9%	CRITICAL
1.4.12.1 Increase Case Clearance of total Part 1 cases in Derita Woods neighborhood	-10%	-16%	ON TARGET
1.4.12.2 Replicate Woodstone programming at Tanglewood Apts and other Beat 1113 communities	100%	25%	ON TARGET
1.4.12.3 Maintain durability of Woodstone programming, and increase the number of durable community outreach programs.	100%	50%	CRITICAL
1.4.12.4 Reduce repeat CFS locations in Derita Woods.**	4	0	NOT STARTED
1.4.12.5 Reduce Part I crimes in Derita Woods.**	-15%	0%	ON TARGET
1.4.13.1 Increase total Part 1 case clearance in Peachtree Hills neighborhood.	100%	0%	NOT STARTED
1.4.13.2 Reduce nuisance cases investigated by N&BS by 4%.**	-4%	0%	NOT STARTED
1.4.13.3 Increase capacity and programs (#) between CMPD and community-based religious partners.	100%	25%	CRITICAL
1.4.13.4 Reduce total repeat CFS locations in Peachtree Hills.**	4	0	NOT STARTED
1.4.13.5 Reduce Part I crimes in Peach Tree Hills.**	-10%	31%	CRITICAL

COMMUNITY ENGAGEMENT: INCREASE QUALITY OF LIFE; INCREASE RESPONSIVENESS TO VICTIMS; BUILD TRUST...

2.3.3.3 Increase and improve the availability and accessibility of North Division personnel to the citizens we serve.	0%	25%	CRITICAL
2.6.4.3 Increase the number of community-based programs in North area.	100%	25%	OFF TARGET

PROFESSIONAL DEVELOPMENT AND OPS: EMPLOYEE HEALTH AND WELLNESS; INCLUSION AND CULTURAL...

3.7.7.3 Officer Empowerment: promote/encourage officer participation in future dev. (self and dept.) for North area.	0	30	CRITICAL
3.7.8.3 Lower turnover rate for North area.	0%	50%	CRITICAL
3.7.9.3 Develop employees and officers for succession planning for North Area	0%	25%	CRITICAL

PATROL SOUTH: EASTWAY DIVISION CAPTAIN**CRIME FIGHTING: INCREASE CRIME PREVENTION THROUGH EDUCATION, INTERVENTION AND PROACTIVE STRATEGIES**

1.3.10.2 Reduction of ADW's in Central Ave.corridor by 7% from 2016.**	-7%	3%	CRITICAL
1.3.10.3 Reduction of robberies in the Central Ave. corridor by 10% compared to 2016.**	-10%	7%	CRITICAL
1.3.11.1 Educate the extremely diverse community on practical tips (ie. Don't carry cash) for avoiding personal robberies at neighborhood/community meetings.	84	36	CRITICAL
1.4.8.1 Maintain existing crime levels in the lightrail corridor, know there is additional risk with additional traffic, by educating community in awareness and safety risks and increasing foot patrol.	0%	0%	NOT STARTED
1.4.9.2 Host community meetings (Coffee and a Cop) in the area once a month.	12	4	CRITICAL

COMMUNITY ENGAGEMENT: INCREASE QUALITY OF LIFE; INCREASE RESPONSIVENESS TO VICTIMS; BUILD TRUST...**PROFESSIONAL DEVELOPMENT AND OPS: EMPLOYEE HEALTH AND WELLNESS; INCLUSION AND CULTURAL...**

3.8.3.2 Reduce IACMS sustained complaints.	25%	0%	NOT STARTED
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PATROL SOUTH: HICKORY GROVE CAPTAIN**CRIME FIGHTING: INCREASE CRIME PREVENTION THROUGH EDUCATION, INTERVENTION AND PROACTIVE STRATEGIES**

1.3.4.1 Reduce property crime in the Hickory Grove Division**	-5%	-4%	ON TARGET
1.3.5.2 Reduce Part 1 crime within the Hickory Grove Division.**	-5%	-5%	ON TARGET
1.3.5.6 Reduce violent crime**	-5%	-7%	ON TARGET
1.4.3.1 Increase Crime Prevention.	0	0	NOT STARTED
1.4.3.2 Improve Quality of Life within the Latino community	0	0	NOT STARTED
1.4.3.3 Reduce Assault with Deadly Weapon.**	-7%	-11%	ON TARGET
1.4.3.4 Reduce Robbery.**	-10%	-1%	ON TARGET

COMMUNITY ENGAGEMENT: INCREASE QUALITY OF LIFE; INCREASE RESPONSIVENESS TO VICTIMS; BUILD TRUST...

2.3.1.1 Increase # of youths in children-based programs – build and improve public trust.	0	0	NOT STARTED
2.6.5.4 Develop new ways to connect to community and increase the number of community contacts	0%	0%	NOT STARTED
2.6.10.2 Meet quarterly with the Leadership Council.	0	0	NOT STARTED

PROFESSIONAL DEVELOPMENT AND OPS: EMPLOYEE HEALTH AND WELLNESS; INCLUSION AND CULTURAL...			
3.8.26.1 Decrease time between initial incident & contact with reporting party compared to 2016**	100	0	NOT STARTED

PATROL SOUTH: INDEPENDENCE DIVISION CAPTAIN			
CRIME FIGHTING: INCREASE CRIME PREVENTION THROUGH EDUCATION, INTERVENTION AND PROACTIVE STRATEGIES			
1.3.4.2 Reduce property crime in the Independence Division.**	-5%	-10%	ON TARGET
1.3.5.5 Reduce violent crime**	-5%	18%	CRITICAL
1.4.10.1 CRIME PREVENTION: Meet with residents to raise awareness and education.	0	0	NOT STARTED
1.4.10.2 COMMUNITY ENGAGEMENT: Quarterly residential meetings	25%	0%	NOT STARTED
1.4.10.3 VICTIMIZATION: Proactive enforcement and community engagement.	0	0	NOT STARTED
1.4.10.4 CRIME PREVENTION: Reduce Part I crimes by 15%.**	-15%	-7%	ON TARGET
1.4.11.1 CRIME PREVENTION: Reduce gun-involved crime.**	-5%	23%	CRITICAL
1.4.11.2 COMMUNITY ENGAGEMENT: Quarterly residential meetings.	25%	0%	NOT STARTED
1.4.11.3 CRIME PREVENTION: Reduce Part I crimes by 15%.**	-15%	-7%	ON TARGET

COMMUNITY ENGAGEMENT: INCREASE QUALITY OF LIFE; INCREASE RESPONSIVENESS TO VICTIMS; BUILD TRUST...			
2.3.1.2 Increase # of youths in children-based programs – build and improve public trust.	10%	0%	NOT STARTED
2.6.5.3 Develop new ways to connect to community and increase the number of community contacts to reach vulnerable populations.	0%	0%	NOT STARTED
2.6.10.4 Meet quarterly with the Leadership Council.	10%	0%	NOT STARTED

PROFESSIONAL DEVELOPMENT AND OPS: EMPLOYEE HEALTH AND WELLNESS; INCLUSION AND CULTURAL...			
3.8.26.2 Decrease time between initial incident & contact with reporting party compared to 2016**	0	0	NOT STARTED

PATROL SOUTH: PROVIDENCE DIVISION CAPTAIN			
CRIME FIGHTING: INCREASE CRIME PREVENTION THROUGH EDUCATION, INTERVENTION AND PROACTIVE STRATEGIES			
1.3.4.3 Increase number of LPR's deployed	5%	0%	NOT STARTED
1.3.5.1 Reduce Part I crime within division.**	-5%	-2%	ON TARGET
1.3.5.4 Reduce violent crime**	-10%	23%	CRITICAL
1.4.5.1 Reduce violent crime in Hampton Creste**	0%	0%	ON TARGET
1.4.5.3 Reduce property crime within 500ft (each side) of the Providence Road corridor (between Queens Road and Fairview Road).**	-10%	-18%	ON TARGET

COMMUNITY ENGAGEMENT: INCREASE QUALITY OF LIFE; INCREASE RESPONSIVENESS TO VICTIMS; BUILD TRUST...			
2.3.1.3 Increase # of youths in children-based programs – build and improve public trust.	0	0	NOT STARTED
2.6.5.2 Develop new ways to connect to community and increase the number of community contacts	0%	0%	NOT STARTED
2.6.10.3 Meet quarterly with the Leadership Council.	0	0	NOT STARTED

PROFESSIONAL DEVELOPMENT AND OPS: EMPLOYEE HEALTH AND WELLNESS; INCLUSION AND CULTURAL...			
3.8.26.3 Decrease time between initial incident & contact with reporting party compared to 2016.**	0	0	NOT STARTED

PATROL SOUTH: SOUTH DIVISION CAPTAIN			
CRIME FIGHTING: INCREASE CRIME PREVENTION THROUGH EDUCATION, INTERVENTION AND PROACTIVE STRATEGIES			
1.3.4.4 Reduce property crime by 10% for 2017 in South Division.**	-10%	-0%	ON TARGET
1.3.5.3 Reduce violent crime 5% compared to 2016**	-5%	42%	CRITICAL
1.4.5.2 COMMUNITY ENGAGEMENT: Increase involvement in neighborhoods. Create leadership councils for residential areas and businesses along corridor	2	3	ON TARGET
1.4.5.4 Reduce Part 1 crimes (Providence Road between Beverly Crest Boulevard and I-485).**	-10%	-2%	ON TARGET

COMMUNITY ENGAGEMENT: INCREASE QUALITY OF LIFE; INCREASE RESPONSIVENESS TO VICTIMS; BUILD TRUST...			
2.3.1.4 Increase # of youths in children-based programs – build and improve public trust.	4	1	CRITICAL
2.3.4.1 Decrease victimization in targeted neighborhoods compared to 2016. (compared to 2016).	-5%	-57%	ON TARGET
2.6.5.1 Develop new ways to connect to community and increase the number of community contacts	0%	50%	CRITICAL
2.6.10.1 Meet quarterly with the Leadership Councils in each response area.	12	3	ON TARGET

PROFESSIONAL DEVELOPMENT AND OPS: EMPLOYEE HEALTH AND WELLNESS; INCLUSION AND CULTURAL...			
3.8.26.4 Decrease time between initial incident & contact with reporting party compared to 2016.**	72	0	OFF TARGET

SPECIAL INVESTIGATIONS BUREAU: COVERT OPS CAPTAIN			
CRIME FIGHTING: INCREASE CRIME PREVENTION THROUGH EDUCATION, INTERVENTION AND PROACTIVE STRATEGIES			
1.3.8.1 Actively engage and intervene with teens before they become involved in a gang.	12	8	ON TARGET
1.3.8.2 Gain cooperation from the entire DA's office using KBCOPS case management system.	100%	0%	DEFERRED

COMMUNITY ENGAGEMENT: INCREASE QUALITY OF LIFE; INCREASE RESPONSIVENESS TO VICTIMS; BUILD TRUST...			
2.8.4.1 Increase transparency through communication to the public by SIB	50%	1%	CRITICAL

PROFESSIONAL DEVELOPMENT AND OPS: EMPLOYEE HEALTH AND WELLNESS; INCLUSION AND CULTURAL...			
3.6.2.1 Recruit 4 minority candidates involved in the ridealong program in SIB.	4	9	ON TARGET
3.7.13.1 Create more experts in complex investigations and undercover work.	0	2	CRITICAL
3.7.13.2 Implement training for covert operations.	0%	0%	NOT STARTED
3.7.14.1 Increase Communication with SIB and the DA's Office	100%	0%	DEFERRED
3.8.2.1 Improve communication with sworn personnel BY....	100%	2%	CRITICAL
3.8.7.1 Become HTTF national model to improve involvement and expertise in human trafficking.	100%	0%	DEFERRED
3.8.7.2 Increase lab capacity by reducing the amount of evidence (weapon) backlog to lead to quicker turnaround of evidence	0%	0%	NOT STARTED
3.8.7.3 Collaborate with Federal ATF to train and supply staff (hire backs and light duties)	100%	0%	NOT STARTED

SPECIAL INVESTIGATIONS BUREAU: CRIMINAL INTELLIGENCE MANAGER			
CRIME FIGHTING: INCREASE CRIME PREVENTION THROUGH EDUCATION, INTERVENTION AND PROACTIVE STRATEGIES			

COMMUNITY ENGAGEMENT: INCREASE QUALITY OF LIFE; INCREASE RESPONSIVENESS TO VICTIMS; BUILD TRUST...			
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PROFESSIONAL DEVELOPMENT AND OPS: EMPLOYEE HEALTH AND WELLNESS; INCLUSION AND CULTURAL...			
3.7.11.2 Successfully integrate sworn detectives into the Criminal Intelligence and Analysis Division	100%	100%	ON TARGET
3.7.23.4 CIAD: Implementation of sworn personnel to CIAD.	3	3	ON TARGET
3.7.23.5 RECOGNITION: Improve the communication, education and recognition of CIA Unit.	100%	85%	ON TARGET
3.8.15.7 INFORMATION AND ACCESS: Provide accurate information and make information easy to access and easy to understand so that it reads well to the lay person.	100%	90%	ON TARGET

SPECIAL OPERATIONS BUREAU: SPECIAL OPS CAPTAIN			
CRIME FIGHTING: INCREASE CRIME PREVENTION THROUGH EDUCATION, INTERVENTION AND PROACTIVE STRATEGIES			

COMMUNITY ENGAGEMENT: INCREASE QUALITY OF LIFE; INCREASE RESPONSIVENESS TO VICTIMS; BUILD TRUST...			
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PROFESSIONAL DEVELOPMENT AND OPS: EMPLOYEE HEALTH AND WELLNESS; INCLUSION AND CULTURAL...			
3.9.4.1 Enhance Spec Ops responsiveness to departmental and community requests	100%	0%	CRITICAL

TRAINING BUREAU: TRAINING DIVISION CAPTAIN			
CRIME FIGHTING: INCREASE CRIME PREVENTION THROUGH EDUCATION, INTERVENTION AND PROACTIVE STRATEGIES			

COMMUNITY ENGAGEMENT: INCREASE QUALITY OF LIFE; INCREASE RESPONSIVENESS TO VICTIMS; BUILD TRUST...			
2.7.11.3 Launch a 2-3 day citizens academy and partner with CMS to enhance transparency.	100%	100%	ON TARGET

3.7.12.1 Develop and Deliver courses that focus on implicit bias and cultural awareness.	100%	31%	ON TARGET
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PROFESSIONAL DEVELOPMENT AND OPS: EMPLOYEE HEALTH AND WELLNESS; INCLUSION AND CULTURAL...

3.6.4.2 Create personalized learning plans and training assistance to ensure officers meet goals – diverse cross section.	100%	0%	NOT STARTED
3.7.16.1 Streamline in-service training to increase opportunities for staff to attend more elective courses	100%	67%	ON TARGET
3.7.16.2 Increase training opportunities for employees and offer more electives for professional development	0	0	NOT STARTED
3.7.16.3 Utilize State of the art training/specialized speakers as experts in various areas.	0	0	NOT STARTED
3.7.16.4 Tracking system: Have an accurate # of applicants in the process – help ensure we are recruiting the right people and have a fair process. <NEED TO REWRITE THIS GOAL - CLARIFY.>	100%	0%	NOT STARTED
3.7.16.5 Develop and deliver weekly training to officers with a 2-3 minute video each week to address and resolve deficiencies and improve employee development	52	0	NOT STARTED
3.7.16.6 Develop and deliver lieutenant and captain career path	100%	25%	OFF TARGET

TRAINING BUREAU: TRAINING AND RECRUITING CAPTAIN

CRIME FIGHTING: INCREASE CRIME PREVENTION THROUGH EDUCATION, INTERVENTION AND PROACTIVE STRATEGIES

COMMUNITY ENGAGEMENT: INCREASE QUALITY OF LIFE; INCREASE RESPONSIVENESS TO VICTIMS; BUILD TRUST...

2.7.11.1 Recruiting: Target more minority venues to attract applicants reflective of our community.	100%	50%	ON TARGET
2.7.11.2 Improve the recruitment process by including current employees that have similar backgrounds (Military/HBCU).	100%	0%	NOT STARTED

PROFESSIONAL DEVELOPMENT AND OPS: EMPLOYEE HEALTH AND WELLNESS; INCLUSION AND CULTURAL...

3.6.4.1 Tracking: Ensure we are hiring the right people (females; African American/Latino/ Asian) <NEED TO REWORD THIS GOAL>	100%	50%	ON TARGET
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TRANSPORTATION BUREAU:: SPECIAL EVENTS CAPTAIN

CRIME FIGHTING: INCREASE CRIME PREVENTION THROUGH EDUCATION, INTERVENTION AND PROACTIVE STRATEGIES

1.1.5.1 Reduce the number of pedestrian and bicycle fatalities through the use of educational and enforcement operations (D. Sloan)	10%	25%	ON TARGET
1.1.6.1 Engage youth to reduce impaired driving fatalities.	100%	25%	ON TARGET
1.3.16.1 Present the need for a special events ordinance before the community safety cabinet.	100%	25%	ON TARGET
1.3.16.2 Make presentation to the community safety cabinet for the need for the ordinance.	100%	0%	NOT STARTED
1.3.16.3 Present the proposed ordinance to public safety committee.	100%	0%	NOT STARTED
1.3.16.4 Presentation and adoption of new ordinance by city council.	100%	0%	NOT STARTED
1.3.17.1 Ensure smooth start for Blue Line extension.	100%	0%	NOT STARTED
1.3.17.2 Avoid loss of institutional knowledge regarding special events management.	100%	33%	CRITICAL
1.3.18.1 Conduct operations to reduce auto fatalities (Major Crash Unit).	60	0	NOT STARTED
1.3.18.2 Educate and enforce DWI laws to prevent impaired driving fatalities.	0%	0%	NOT STARTED
1.3.19.1 Seek change to and compliance of Chapter 22 (Passenger Vehicle for Hire) regulations.	100%	0%	NOT STARTED

COMMUNITY ENGAGEMENT: INCREASE QUALITY OF LIFE; INCREASE RESPONSIVENESS TO VICTIMS; BUILD TRUST...

PROFESSIONAL DEVELOPMENT AND OPS: EMPLOYEE HEALTH AND WELLNESS; INCLUSION AND CULTURAL...

3.7.12.4 Develop needed succession plans for the Special Events Division	0%	0%	NOT STARTED
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- Green = On Target/within 5% of planned target.
- Yellow = Off Target/within 10-20% of planned target.
- Grey = Deferred/Not Started.
- Red = Critical/with 20% or more from planned target.

CORRIDORS & NEIGHBORHOODS PERFORMANCE

CMPD CORRIDORS AND NEIGHBORHOODS

As of July 28, 2017

	Goal Owner	YTD Target	YTD Actual	Status
CORRIDORS AND NEIGHBORHOODS				
1.4 CORRIDORS AND NEIGHBORHOODS	Patrol Service Group Deputy Chief	100%	0%	DEFERRED
1.4.1 Tuckaseegee Corridor Last updated: 2017-07-27	Patrol North	0%	17%	
1.4.1.1 CRIME PREVENTION: Reduction of Part 1 in Tuckaseegee Corridor.** Last updated: 2017-07-24	Freedom Division Captain MHummel	-3%	-3%	
1.4.1.1.1 Identify locations for camera placement on Tuckaseegee Corridor. Placement of cameras by CMPD and CATS. Last updated: 2017-04-07	Freedom Division Captain MHummel	100%	0%	
1.4.1.1.2 Coordinate funding sources and permissions to deploy cameras at designated locations. Last updated: 2017-04-07	Freedom Division Captain MHummel	100%	0%	
1.4.1.1.3 Installation of cameras and implementation of enforcement efforts related to using the cameras for crime prevention and proactive policing strategies. Last updated: 2017-04-07	Freedom Division Captain MHummel	100%	0%	
1.4.1.1.4 Evaluate the effectiveness of camera placement and number of operations completed using the cameras. Last updated: 2017-04-07	Freedom Division Captain MHummel	0%	0%	
1.4.1.2 QUALITY OF LIFE: Improve overall quality of life in Tuckaseegee Corridor. Last updated: 2017-04-07	Freedom Division Captain MHummel	100%	0%	
1.4.1.2.1 Complete lighting evaluation along the corridor. Last updated: 2017-04-07	Freedom Division Captain MHummel	100%	0%	
1.4.1.2.2 Coordinate light installation/improvement with Duke Energy. Last updated: 2017-04-07	Freedom Division Captain MHummel	100%	0%	
1.4.1.2.3 Identify loitering locations with the cameras to address the issues and improve the environment along the corridor. Last updated: 2017-04-07	Freedom Division Captain MHummel	100%	0%	
1.4.1.2.4 Evaluate improvements at Lake Arbor Apartments throughout the year. Determine plans for the next calendar year for operations along the corridor. Last updated: 2017-04-07	Freedom Division Captain MHummel	100%	0%	
1.4.1.3 COMMUNITY ENGAGEMENT: Increase our community engagement efforts in the Tuckaseegee Corridor. Last updated: 2017-04-07	Freedom Division Captain MHummel	100%	0%	
1.4.1.3.1 Establish community garden. Last updated: 2017-04-07	Freedom Division Captain MHummel	100%	0%	
1.4.1.3.2 Attend community meetings. Last updated: 2017-04-07	Freedom Division Captain MHummel	0	0	
1.4.1.3.3 Host PAL out of Tuckaseegee rec center. Last updated: 2017-04-07	Freedom Division Captain MHummel	0	0	
1.4.1.3.4 Engage division officers and PAL with local youth. Last updated: 2017-04-07	Freedom Division Captain MHummel	100%	0%	
1.4.1.4 VICTIMIZATION: Reduce number of repeat victims in the Tuckaseegee Corridor.** Last updated: 2017-04-07	Freedom Division Captain MHummel	-3%	0%	
1.4.1.4.1 Identify repeat victims and repeat business locations along the corridor. Work to reduce their victimization through education, crime prevention and other city resources that can assist business... Last updated: 2017-04-07	Freedom Division Captain MHummel	100%	0%	
1.4.1.5 VICTIMIZATION: Reduce the number of repeat locations in Tuckaseegee Corridor.** Last updated: 2017-07-05	Freedom Division Captain MHummel	-3%	0%	
1.4.2 North Tryon Corridor Last updated: 2017-07-27	Patrol North	100%	12%	
1.4.2.1 Reduction of Part 1 in North Tryon Corridor.** Last updated: 2017-07-24	Metro Division Captain JThomas	-5%	-2%	
1.4.2.1.1 Work with community to identify 1 goal set by their area and develop a plan to achieve that goal. Last updated: 2017-04-07	Metro Division Captain JThomas	100%	0%	
1.4.2.2 QUALITY OF LIFE: Improve overall quality of life in North Tryon Corridor. Last updated: 2017-04-07	Metro Division Captain JThomas	100%	0%	
1.4.2.2.1 Implement 100 Dalton initiative. Last updated: 2017-04-07	Metro Division Captain JThomas	100%	0%	
1.4.2.2.2 Develop a plan to engage the men's homeless shelter. Last updated: 2017-04-07	Metro Division Captain JThomas	100%	0%	
1.4.2.3 COMMUNITY ENGAGEMENT: Increase our community engagement efforts in North Tryon Corridor. Last updated: 2017-04-07	Metro Division Captain JThomas	0%	0%	
1.4.2.3.1 Identify top 3 victim businesses and conduct CFPTED assessments and identify crime prevention strategies. Last updated: 2017-04-07	Metro Division Captain JThomas	100%	0%	























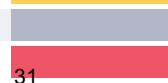

1.4.2.3.2 Strengthen our relationship with the North End Business Partners. Last updated: 2017-04-07	Metro Division Captain JThomas	100%	0%	
1.4.2.4 Reduce number of repeat victims and the repeat locations in North Tryon Corridor.** Last updated: 2017-04-07	Metro Division Captain JThomas	5%	0%	
1.4.2.4.1 Identify top 3 victim businesses and conduct CFPTED assessments and identify crime prevention strategies. Last updated: 2017-04-07	Metro Division Captain JThomas	100%	0%	
1.4.3 Albemarle Road/Central Avenue Corridor: Reduce crime by 10%** Last updated: 2017-07-27	Patrol South	100%	51%	
1.4.3.1 Increase Crime Prevention. Last updated: 2017-01-12	Hickory Grove Captain DRobinson	0	0	
1.4.3.1.1 Train 5 officers on LPR system per quarter. Last updated: 2017-01-12	Hickory Grove Captain DRobinson	20	0	
1.4.3.1.2 Add 5 businesses each quarter to Albemarle Road Business Watch. Last updated: 2016-12-13	Hickory Grove Captain DRobinson	100%	0%	
1.4.3.1.3 Increase number of CRU officers. Last updated: 2017-01-12	Hickory Grove Captain DRobinson	2	0	
1.4.3.1.4 Increase officer self-initiated activities (traffic stops, gun seizures, field interviews). Last updated: 2017-01-12	Hickory Grove Captain DRobinson	20%	0%	
1.4.3.2 Improve Quality of Life within the Latino community Last updated: 2017-01-12	Hickory Grove Captain DRobinson	0	0	
1.4.3.2.1 Utilize Officer Restrepo to establish monthly Latino media pushes regarding hot topics, crime, etc. Last updated: 2017-01-12	Hickory Grove Captain DRobinson	100%	0%	
1.4.3.3 Reduce Assault with Deadly Weapon.** Last updated: 2017-07-24	Hickory Grove Captain DRobinson	-7%	-11%	
1.4.3.4 Reduce Robbery.** Last updated: 2017-07-24	Hickory Grove Captain DRobinson	-10%	-1%	
1.4.4 I-85/Sugar Creek Corridor Last updated: 2017-07-27	Patrol North	0%	22%	
1.4.4.1 North Tryon will participate and create multiple crime prevention programs and educational opportunities. Last updated: 2017-04-04	North Tryon Division Captain JBryley	0%	67%	
1.4.4.1.1 Coordinate operations with the Division CRU: two prostitution operations 1) prostitute driven 2) "john" driven. Last updated: 2017-04-03	North Tryon Division Captain JBryley	100%	100%	
1.4.4.1.2 Coordinate operations with the Human Trafficking Unit: one large-scale operation Last updated: 2017-04-04	North Tryon Division Captain JBryley	100%	50%	
1.4.4.1.3 Coordinate operations with Vice and Narcotics: two operations, drug-driven Last updated: 2017-04-04	North Tryon Division Captain JBryley	100%	50%	
1.4.4.2 North Tryon Division officer will participate in multiple community engagement opportunities. We will partner with outside organizations as well as develop individual initiatives through out the... Last updated: 2017-01-06	North Tryon Division Captain JBryley	0	0	
1.4.4.2.1 Identify and can create partnerships with local agencies that will be a resource for the identified prostitutes in the tracking system. These agencies or groups will be able to provide services or... Last updated: 2016-12-15	North Tryon Division Captain JBryley	0	0	
1.4.4.2.2 Train officers by internal or external subject matter experts on how to identify victims of human trafficking and properly guide to services. Last updated: 2016-12-15	North Tryon Division Captain JBryley	0	0	
1.4.4.3 Reduce violent crime (Robberies and Aggravated Assaults) in I-85/Sugar Creek Corridor.** Last updated: 2017-07-24	North Tryon Division Captain JBryley	-15%	15%	
1.4.5 Providence Road Corridor Last updated: 2017-07-27	Patrol South	100%	167%	
1.4.5.1 Reduce violent crime in Hampton Creste** Last updated: 2017-07-24	Providence Division Captain NKing	0%	0%	
1.4.5.1.1 Increase percentage of traffic stops for Providence Road Corridor.** Last updated: 2017-07-24	Providence Division Captain NKing	25%	97%	
1.4.5.2 COMMUNITY ENGAGEMENT: Increase involvement in neighborhoods. Create leadership councils for residential areas and businesses along corridor Last updated: 2017-04-11	South Division Captain TLontz	2	3	
1.4.5.2.1 Create neighborhood advisory councils for community engagement in each response area Last updated: 2017-06-05	South Division Captain TLontz	3	3	
1.4.5.2.2 Conduct quarterly business meeting with local businesses to foster engagement. Last updated: 2017-06-07	South Division Captain TLontz	4	3	
1.4.5.3 Reduce property crime within 500ft (each side) of the Providence Road corridor (between Queens Road and Fairview Road).** Last updated: 2017-07-24	Providence Division Captain NKing	-10%	-18%	
1.4.5.4 Reduce Part 1 crimes (Providence Road between Beverly Crest Boulevard and I-485).** Last updated: 2017-07-24	South Division Captain TLontz	-10%	-2%	
1.4.6 Central Division - Historic South End Last updated: 2017-07-27	Patrol Central	100%	37%	
1.4.6.1 CRIME PREVENTION: Reduce Commercial B&E's at 2520 South Blvd.** Last updated: 2017-07-24	Central Division Lt. JCarey	-10%	-15%	

1.4.6.1.1 Reduce assaults within a 300 foot radius around 1520 South Blvd. by 10% from 2016.** Last updated: 2017-06-13	Central Division Lt. JCarey	-10%	0%	
1.4.6.1.2 Reduce felony residential B&E's in Wilmore community by 10% from 2016.** Last updated: 2017-07-24	Central Division Lt. JCarey	-10%	-40%	
1.4.6.1.3 Reduce LFA's on South Blvd./S. Tryon corridor by 10% from 2016.** Last updated: 2017-07-24	Central Division Lt. JCarey	-10%	-8%	
1.4.6.1.4 Reduce Part I crimes.** Last updated: 2017-07-24	Central Division Captain DJohnson	-10%	-14%	
1.4.6.2 QUALITY OF LIFE: Overall improvement of Quality of Life Last updated: 2017-04-07	Central Division Captain DJohnson	100%	0%	
1.4.6.2.1 Maintain lighting along rail trail by coordinating with City to replace burned out lights. Last updated: 2017-04-07	Central Division Captain DJohnson	100%	0%	
1.4.6.2.2 Decrease misdemeanor B&E's in vacant houses by contacting 50% of owners of vacant houses. Last updated: 2017-04-07	Central Division Lt. JCarey	100%	0%	
1.4.6.3 COMMUNITY ENGAGEMENT: Increase community engagement opportunities Last updated: 2017-04-07	Central Division Captain DJohnson	0	0	
1.4.6.3.1 Host 1st National Night Out in neighborhood. Last updated: 2017-04-07	Central Division Captain DJohnson	1	0	
1.4.6.3.2 Increase number of participants in TEAM program by 1 person per quarter. Last updated: 2017-04-07	Central Division Captain DJohnson	4	0	
1.4.6.4 VICTIMIZATION: Reduce LFA's at 222 E. Bland St.** Last updated: 2017-04-07	Central Division Lt. JCarey	0	0	
1.4.6.4.1 Distribute quarterly educational campaigns - one per quarter. (B. Balamucki) Last updated: 2017-02-24	Central Division Lt. BBalamucki	4	1	
1.4.7 Central Division - Fourth Ward Last updated: 2017-07-27	Patrol Central	100%	100%	
1.4.7.1 CRIME PREVENTION: Reduce Larcenies at 701 N. Graham St.** Last updated: 2017-07-24	Central Division Lt. JCarey	-10%	-40%	
1.4.7.1.1 Reduce felony assaults by 10% from 2016 within a 300 foot radius of 901 N. Tryon St. through drug enforcement.** Last updated: 2017-04-07	Central Division Lt. JCarey	-10%	0%	
1.4.7.1.2 Reduce felony residential B&E's in 4th Ward.** Last updated: 2017-07-24	Central Division Lt. JCarey	-10%	-100%	
1.4.7.1.3 Reduce Part I crimes in Fourth Ward.** Last updated: 2017-07-24	Central Division Captain DJohnson	-10%	-21%	
1.4.7.2 QUALITY OF LIFE: Improve quality of life issues. Last updated: 2017-04-07	Central Division Captain DJohnson	100%	0%	
1.4.7.2.1 Decrease trespassing and illegal alcohol consumption in parks by increasing foot patrols after dark measured by a 25% decrease in calls for service at 4th Ward Park @ 301 N. Poplar St.** Last updated: 2017-06-09	Central Division Lt. JCarey	-25%	0%	
1.4.7.2.2 Decrease aggressive panhandling by conducting 3 panhandling operations per quarter. Last updated: 2017-04-07	Central Division Captain DJohnson	12	0	
1.4.7.3 COMMUNITY ENGAGEMENT: Increase community engagement opportunities. Last updated: 2017-04-07	Central Division Captain DJohnson	0	0	
1.4.7.3.1 Host 1st National Night Out in neighborhood. Last updated: 2017-04-07	Central Division Captain DJohnson	1	0	
1.4.7.3.2 Increase number of participants in homeless referral program by 1 person per quarter. Last updated: 2017-04-07	Central Division Captain DJohnson	4	0	
1.4.7.4 VICTIMIZATION: Reduce number of victims at repeat locations.** Last updated: 2017-04-07	Central Division Captain DJohnson	0	0	
1.4.7.4.1 Increase number of educational campaigns for panhandling awareness by 1 per quarter. Last updated: 2017-04-07	Central Division Lt. JCarey	4	0	
1.4.8 Eastway Division - Lightrail corridor. Last updated: 2017-07-27	Patrol South	100%	0%	
1.4.8.1 Maintain existing crime levels in the lightrail corridor, know there is additional risk with additional traffic, by educating community in awareness and safety risks and increasing foot patrol. Last updated: 2017-01-13	Eastway Division Captain TTellis	0%	0%	
1.4.8.1.1 Establish Crime Prevention initiative with UNCC Campus Police and Transit Unit for stations and parking decks. Work with CATS for access to light rail camera systems and video feeds for... Last updated: 2017-04-03	University City Division Captain BFoley	100%	0%	
1.4.8.1.2 Host one "tent" event per quarter at light rail station locations (day and night) after opening Last updated: 2017-01-13	University City Division Captain BFoley	1	0	
1.4.9 Eastway Division - Central Ave between Eastway and Sharon Amity. Last updated: 2017-07-27	Patrol South	100%	17%	
1.4.9.2 Host community meetings (Coffee and a Cop) in the area once a month. Last updated: 2017-04-19	Eastway Division Captain TTellis	12	4	
1.4.10 Independence Division - Ashley Place Last updated: 2017-07-27	Patrol South	100%	12%	27

1.4.10.1 CRIME PREVENTION: Meet with residents to raise awareness and education. Last updated: 2016-12-13	Independence Division Captain RJackson	0	0	
1.4.10.1.1 Meet with residents vi scheduled neighborhood meeting(s) on crime prevention education quarterly. Last updated: 2017-01-12	Independence Division Captain RJackson	100%	0%	
1.4.10.2 COMMUNITY ENGAGEMENT: Quarterly residential meetings Last updated: 2016-12-13	Independence Division Captain RJackson	25%	0%	
1.4.10.2.1 Attend quarterly resident meetings Last updated: 2016-12-13	Independence Division Captain RJackson	100%	0%	
1.4.10.2.2 Generate a Latino newsletter each month. Last updated: 2016-12-13	Independence Division Captain RJackson	100%	0%	
1.4.10.3 VICTIMIZATION: Proactive enforcement and community engagement. Last updated: 2016-12-13	Independence Division Captain RJackson	0	0	
1.4.10.4 CRIME PREVENTION: Reduce Part I crimes by 15%.** Last updated: 2017-07-24	Independence Division Captain RJackson	-15%	-7%	
1.4.11 Independence Division - Timber Crest Last updated: 2017-07-27	Patrol South	100%	14%	
1.4.11.1 CRIME PREVENTION: Reduce gun-involved crime.** Last updated: 2017-07-24	Independence Division Captain RJackson	-5%	23%	
1.4.11.1.1 Meet quarterly with residents via neighborhood group meetings. Last updated: 2017-01-12	Independence Division Captain RJackson	100%	0%	
1.4.11.2 COMMUNITY ENGAGEMENT: Quarterly residential meetings. Last updated: 2016-12-13	Independence Division Captain RJackson	25%	0%	
1.4.11.2.1 Attend quarterly resident meetings. Last updated: 2016-12-13	Independence Division Captain RJackson	100%	0%	
1.4.11.3 CRIME PREVENTION: Reduce Part I crimes by 15%.** Last updated: 2017-07-24	Independence Division Captain RJackson	-15%	-7%	
1.4.12 North Division - Derita Woods Last updated: 2017-07-27	Patrol North	100%	12%	
1.4.12.1 Increase Case Clearance of total Part 1 cases in Derita Woods neighborhood Last updated: 2017-07-24	North Division Captain RButler	-10%	-16%	
1.4.12.1.1 Increase case clearance by 10% from 2016 for Part 1 violent crime offenses.** Last updated: 2017-07-24	North Division Captain RButler	-10%	-5%	
1.4.12.1.2 Increase case clearance by 3% from 2016 for Part 1 property cases.** Last updated: 2017-07-24	North Division Captain RButler	-3%	-24%	
1.4.12.2 Replicate Woodstone programming at Tanglewood Apts and other Beat 1113 communities Last updated: 2017-06-13	North Division Captain RButler	100%	25%	
1.4.12.2.1 Replicate Woodstone at Tanglewood Apartments. Last updated: 2017-06-13	North Division Captain RButler	100%	25%	
1.4.12.2.2 Increase opportunities for tutoring. Last updated: 2017-06-13	North Division Captain RButler	100%	25%	
1.4.12.2.3 Increase literacy programs. Last updated: 2017-06-13	North Division Captain RButler	100%	50%	
1.4.12.2.4 Increase camping/off-site trips. Last updated: 2017-04-07	North Division Captain RButler	100%	0%	
1.4.12.2.5 Increase opportunities for tutoring. Last updated: 2017-04-07	North Division Captain RButler	100%	0%	
1.4.12.3 Maintain durability of Woodstone programming, and increase the number of durable community outreach programs. Last updated: 2017-06-13	North Division Captain RButler	100%	50%	
1.4.12.3.1 Maintain Woodstone program durability. Last updated: 2017-06-13	North Division Captain RButler	100%	50%	
1.4.12.4 Reduce repeat CFS locations in Derita Woods.** Last updated: 2017-04-07	North Division Captain RButler	4	0	
1.4.12.4.1 Reduce Part 1 offense repeat CFS locations in Derita Wood.** Last updated: 2017-04-07	North Division Captain RButler	-4%	0%	
1.4.12.4.2 Reduce # of unique victims.** Last updated: 2017-07-24	North Division Captain RButler	-5	-1	

1.4.12.5 Reduce Part I crimes in Derita Woods.** Last updated: 2017-07-24	North Division Captain RButler	-15%	0%	
1.4.13 North Division - Peach Tree Hills Last updated: 2017-07-27	Patrol North	100%	-57%	
1.4.13.1 Increase total Part 1 case clearance in Peachtree Hills neighborhood. Last updated: 2017-04-07	North Division Captain RButler	100%	0%	
1.4.13.1.1 Increase case clearance by 10% from 2016 for Part 1 violent crime offenses. Last updated: 2017-04-07	North Division Captain RButler	10%	0%	
1.4.13.1.2 Increase case clearance by 3% from 2016 for Part 1 property cases. Last updated: 2017-04-07	North Division Captain RButler	3%	0%	
1.4.13.2 Reduce nuisance cases investigated by N&BS by 4%.** Last updated: 2017-04-07	North Division Captain RButler	-4%	0%	
1.4.13.2.1 Reduce number of code enforcement cases.** Last updated: 2017-04-07	North Division Captain RButler	4	0	
1.4.13.2.2 Reduce number of animal control nuisance cases.** Last updated: 2017-04-07	North Division Captain RButler	4	0	
1.4.13.3 Increase capacity and programs (#) between CMPD and community-based religious partners. Last updated: 2017-06-13	North Division Captain RButler	100%	25%	
1.4.13.3.1 Establish consistent meeting place for church youth programs. Last updated: 2017-06-13	North Division Captain RButler	100%	25%	
1.4.13.3.2 Obtain funding for athletic, academic or craft programs. Last updated: 2017-06-13	North Division Captain RButler	\$2,000	\$1,000	
1.4.13.3.3 Establish holiday programming. Last updated: 2017-06-13	North Division Captain RButler	8	0	
1.4.13.4 Reduce total repeat CFS locations in Peachtree Hills.** Last updated: 2017-04-07	North Division Captain RButler	4	0	
1.4.13.4.1 Reduce Part 1 repeat CFS locations.** Last updated: 2017-04-07	North Division Captain RButler	100%	0%	
1.4.13.4.2 Reduce unique victims by 10% from 2016.** Last updated: 2017-07-24	North Division Captain RButler	-10%	-1%	
1.4.13.5 Reduce Part I crimes in Peach Tree Hills.** Last updated: 2017-07-24	North Division Captain RButler	-10%	31%	
1.4.14 Adopt North Tryon Light Rail corridor. (2019/49 connector to UNCC Campus). Last updated: 2017-07-27	Patrol North	100%	0%	
1.4.14.1 QUALITY OF LIFE - (Sgt. Rendon). Reduce citizen initiated CFS related to homeless/loitering/panhandling by 10%. Last updated: 2017-03-28	University City Division Captain BFoley	10%	0%	
1.4.14.2 COMMUNITY ENGAGEMENT (Lt. Brady) Complete educational component for officers with Transit Unit for micro training about stations and parking decks (100% personnel trained goal) by end of 2017 Last updated: 2017-01-13	University City Division Captain BFoley	100%	0%	
1.4.14.2.1 Establish goal to contact corridor businesses prior to go-live in March 2017 about potential crimes and safety issues with a "Contacts and Quick Reference" pamphlet. Last updated: 2016-12-15	University City Division Captain BFoley	100%	0%	
1.4.14.3 COMMUNITY ENGAGEMENT (Lt Brady) Coordinators to canvass all businesses fronting rail line to communicate about the opening and associated crime problems, with completion goal of 100% by JUNE 2017. Last updated: 2017-01-13	University City Division Captain BFoley	100%	0%	
1.4.14.4 VICTIMIZATION (Lt. Morrison) Crime Prevention initiative with UNCC Campus Police and Transit Unit for stations and parking decks. Work with CATS for access to light rail camera systems and video... Last updated: 2017-03-28	University City Division Captain BFoley	0	0	
1.4.15 Westover Division - Reid Park: Reduce crime by 10% Last updated: 2016-12-19	Patrol Central	-10	0	
1.4.15.1 CRIME PREVENTION: Reduce gang activity in Reid Park** Last updated: 2017-07-27	Westover Division Captain TArrington	100%	88%	
1.4.15.1.1 Target neighborhood gang (5150/Tiggy) Top Ten list and evolve to include juvenile gang list. Last updated: 2017-06-08	Westover Division Lt. KCaviness	100%	100%	
1.4.15.1.2 Target CRU with weekly proactive work at Reid Park 4 times per month. Last updated: 2017-06-08	Westover Division Lt. KCaviness	48	24	
1.4.15.1.3 Target juvenile gang offenders and offenders by serving all outstanding warrants. Jpost/warrant officer. Last updated: 2017-06-08	Westover Division Lt. KCaviness	100%	100%	
1.4.15.1.4 Present all cases to US Attorney's office for any reference to the location or persons associated with the Pressley house. Last updated: 2017-06-08	Westover Division Lt. KCaviness	100%	100%	
1.4.15.2 CRIME PREVENTION: Reduce aggravated assault (gun) by 20%.** Last updated: 2017-07-24	Westover Division Captain TArrington	-20%	-21%	
1.4.15.3 QUALITY OF LIFE: Improve quality of life in community Last updated: 2017-07-27	Westover Division Captain TArrington	100%	91%	

1.4.15.3.1 Schedule monthly meeting with code enforcement supervision. Last updated: 2017-06-08	Westover Division Lt. KCaviness	12	52	
1.4.15.3.2 Identify problem locations and address issues. Last updated: 2017-06-08	Westover Division Lt. KCaviness	100%	100%	
1.4.15.3.3 Identify seeds for change:1 work with West Blvd coalition to ID needs and address how police can assist. Last updated: 2017-04-10	Westover Division Lt. KCaviness	100%	100%	
1.4.15.4 COMMUNITY ENGAGEMENT: Improve Community Engagement. Last updated: 2017-06-08	Westover Division Captain TArrington	100%	100%	
1.4.15.4.1 Improve police and community relations by engaging youth, 1 per month. Last updated: 2017-06-08	Westover Division Lt. KCaviness	12	45	
1.4.15.4.2 Implement "Adopt a Block" to increase community/police engagement, adopt 1 > street. Last updated: 2017-06-08	Westover Division Lt. KCaviness	100%	100%	
1.4.15.4.3 Increase community engagement by line officers through monthly emails with volunteer opportunities, 1 officer per month. Last updated: 2017-06-08	Westover Division Lt. KCaviness	100%	100%	
1.4.15.4.4 Attend West Blvd coalition meetings: leadership comm. Last updated: 2017-04-10	Westover Division Lt. KCaviness	100%	100%	
1.4.15.4.5 Implement Freedom Program: Reid Park Academy, 2 officers participating. Last updated: 2017-06-08	Westover Division Lt. KCaviness	100%	100%	
1.4.16 Westover Division - South Side Homes Last updated: 2017-07-27	Patrol Central	100%	52%	
1.4.16.1 CRIME PREVENTION: Initiate programs for crime prevention. Last updated: 2017-07-27	Westover Division Captain TArrington	100%	51%	
1.4.16.1.1 Initiate 4 proactive activities per month (CRU). Last updated: 2017-07-07	Westover Division Lt. BTrull	48	23	
1.4.16.1.2 Implement 2 walk-throughs per month (3rd shift). Last updated: 2017-07-07	Westover Division Lt. BTrull	24	20	
1.4.16.1.3 Identify chronic offenders and distribute list to MPU and SPU. Last updated: 2017-07-07	Westover Division Lt. BTrull	100%	41%	
1.4.16.1.4 Coordinate 5 "knock & talks" per month with safety investigator (to include P.O. checks). Last updated: 2017-07-07	Westover Division Lt. BTrull	60	29	
1.4.16.1.5 Assign SPUs to include dual sports 1 per week from 2nd shift. Last updated: 2017-07-07	Westover Division Lt. BTrull	100%	38%	
1.4.16.1.6 Send out monthly ban list and warrant list. Last updated: 2017-07-07	Westover Division Lt. BTrull	100%	49%	
1.4.16.1.7 Assign coordinators to work with investigators on evictions. Last updated: 2017-07-07	Westover Division Lt. BTrull	100%	49%	
1.4.16.2 CRIME PREVENTION: Reduce Part I crimes with the exception of all larcenies except larceny from auto (LFA) by 20%.** Last updated: 2017-07-24	Westover Division Captain TArrington	-20%	-16%	
1.4.16.3 QUALITY OF LIFE: Improve quality of life. Last updated: 2017-07-27	Westover Division Captain TArrington	100%	49%	
1.4.16.3.1 Assign coordinators to work with Job Plus, 1 meeting per month. Last updated: 2017-07-07	Westover Division Lt. BTrull	100%	49%	
1.4.16.3.2 Attend quarterly residential meeting to address J.P. needs, quality of life issues, and identify resources. Last updated: 2017-07-07	Westover Division Lt. BTrull	100%	49%	
1.4.16.4 COMMUNITY ENGAGEMENT: Improve community engagement. Last updated: 2017-07-07	Westover Division Captain TArrington	100%	25%	
1.4.16.4.1 Increase officer participation at Bethlehem Center, including reading to kids, from 1 officer to a total of 4 officers. Last updated: 2017-07-07	Westover Division Lt. BTrull	100%	49%	
1.4.16.4.2 Meet with supervisors monthly and report violations in Brookhill. Last updated: 2017-04-07	Westover Division Captain TArrington	100%	0%	
1.4.17 Steele Creek - Pine Valley: Reduce crime by 10% Last updated: 2017-07-27	Patrol Central	100%	8%	
1.4.17.1 Increase # of drug related search warrants (CRU/Coordinators) in Pine Valley Community.** Last updated: 2017-04-07	Steele Creek Division Lt. JHummel	20	0	
1.4.17.1.1 Increase search warrants over 2016.** Last updated: 2017-07-24	Steele Creek Division Captain CDozier	0	-13	
1.4.17.1.2 Increase "knock and talks" over 2016.** Last updated: 2017-07-24	Steele Creek Division Captain CDozier	0	-561	
1.4.17.2 Increase # of properties brought up to code in Pine Valley over 2016.** Last updated: 2017-06-09	Steele Creek Division Lt. JHummel	40	0	
1.4.17.2.1 Increase % of properties up to code over 2016.** Last updated: 2017-04-07	Steele Creek Division Captain CDozier	10%	0%	
1.4.17.2.2 Increase % of properties registered with Rental Ordinance over 2016. Last updated: 2017-04-07	Steele Creek Division Captain CDozier	10%	0%	30

1.4.17.3 Reduce Part I crimes by 10%.** Last updated: 2017-07-24	Steele Creek Division Captain CDozier	-10%	-5%	
1.4.17.4 Hold Community Corners events in Pine Valley. Last updated: 2017-04-07	Steele Creek Division Captain CDozier	1	0	
1.4.17.4.1 Increase Community Corners. Last updated: 2017-04-07	Steele Creek Division Captain CDozier	100%	0%	
1.4.17.4.2 Identify new potential leaders in Pine Valley. Last updated: 2017-04-07	Steele Creek Division Captain CDozier	100%	0%	
1.4.17.5 Increase # of knock and talks within the Pine Valley community. Last updated: 2017-04-07	Steele Creek Division Lt. JHummel	20	0	
1.4.17.6 Identify new potential community leaders in Pine Valley Last updated: 2017-01-06	Steele Creek Division Lt. JHummel	4	0	
1.4.17.7 Identify properties that can benefit from CPTEDs to reduce property offenses. Last updated: 2017-01-06	Steele Creek Division Lt. JHummel	25	0	
1.4.18 Steele Creek - Oak Park Last updated: 2017-07-27	Patrol Central	100%	12%	
1.4.18.1 Reduce Part I crimes by 10%.** Last updated: 2017-07-24	Steele Creek Division Captain CDozier	-10%	-5%	
1.4.18.2 Increase Latino community meetings and events. Last updated: 2017-04-07	Steele Creek Division Lt. LVeith	4	0	
1.4.18.3 Survey residents of Oak Park measuring quality of life and fear of crime. Last updated: 2017-04-07	Steele Creek Division Lt. LVeith	1	0	
1.4.18.3.1 Survey residents measuring quality of life and fear of crime. Last updated: 2016-12-13	Steele Creek Division Captain CDozier	100%	0%	
1.4.18.4 Identify and develop leaders who reside in the complex and have them tell us what their issues are. Last updated: 2017-01-06	Steele Creek Division Lt. JHummel	5	0	
1.4.18.4.1 Identify and develop their leaders who reside in the complex and have them tell us what their issues are. Last updated: 2016-12-13	Steele Creek Division Captain CDozier	100%	0%	
1.4.19 Beatties Ford Corridor Last updated: 2017-07-27	Patrol North	100%	-102%	
1.4.19.1 Reduce Part One by 5% in Beatties Ford Corridor from 2016.** Last updated: 2017-07-24	Metro Division Captain JThomas	-5%	20%	
1.4.19.1.1 Establish walking beat. Last updated: 2017-04-07	Metro Division Captain JThomas	100%	0%	
1.4.19.1.2 Hold 2 Community Corner events in 2017. Last updated: 2017-04-07	Metro Division Captain JThomas	2	0	
1.4.19.2 QUALITY OF LIFE: Improve overall quality of life in Beatties Ford Corridor. Last updated: 2017-04-07	Metro Division Captain JThomas	0%	0%	
1.4.19.2.1 Work with local business owners to help them maintain crime-free properties. Last updated: 2017-04-07	Metro Division Captain JThomas	100%	0%	
1.4.19.3 COMMUNITY ENGAGEMENT: Increase our community engagement efforts in the Beatties Ford Corridor. Last updated: 2017-04-07	Metro Division Captain JThomas	100%	0%	
1.4.19.3.1 Establish walking beat Last updated: 2017-04-07	Metro Division Captain JThomas	100%	0%	
1.4.19.3.2 Increase our involvement in HEWENA to develop goals and action plans to address community needs. Last updated: 2017-04-07	Metro Division Captain JThomas	100%	0%	
1.4.19.4 Reduce number of repeat victims and the repeat locations in the Beatties Ford Corridor by 5% from 2016.** Last updated: 2017-04-07	Metro Division Captain JThomas	-5%	0%	
1.4.20 University City Last updated: 2017-07-27	Patrol North	100%	-67%	
1.4.20.1 Reduce Part I crimes in 901 Place Apartments.** Last updated: 2017-07-24	University City Division Captain BFoley	30%	-64%	
1.4.20.2 Reduce Part I crimes in University Village Apartments.** Last updated: 2017-07-24	University City Division Captain BFoley	0%	-71%	

Green = On Target/within 5% of planned target.

Yellow = Off Target/within 10-20% of planned target.

Grey = Deferred/Not Started.

Red = Critical/with 20% or more from planned target.