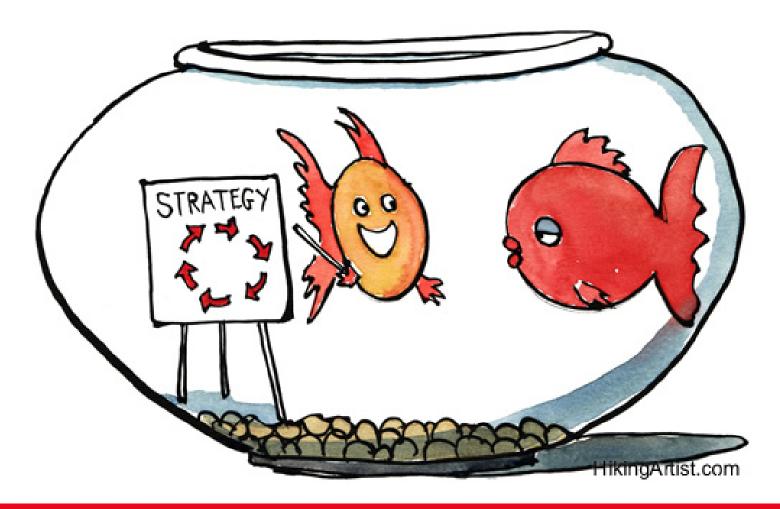
### We will be getting started in just a few minutes.....



# mystrategicplan Your success takes planning

# Strategy Huddle™ with MyStrategicPlan

# Purpose & Ground Rules

**Purpose** 

Answer real-world questions, handle highlevel strategy issues, and share best practices on strategy, execution, planning

**Duration** 

45-60 minutes

**Your Role** 

Ask questions: Questions can be submitted via the Chat Box on right at any time. \*\*

Offer suggestions: Share your experience via the Chat Box during the topic at hand

**Details** 

Session will be recorded. Slides to be emailed out to participants.



# **ABOUT US**









### mystrategicplan Your virtual VP of strategy

mychurchplan Your success takes planning

> mynonprofitplan Your success takes planning

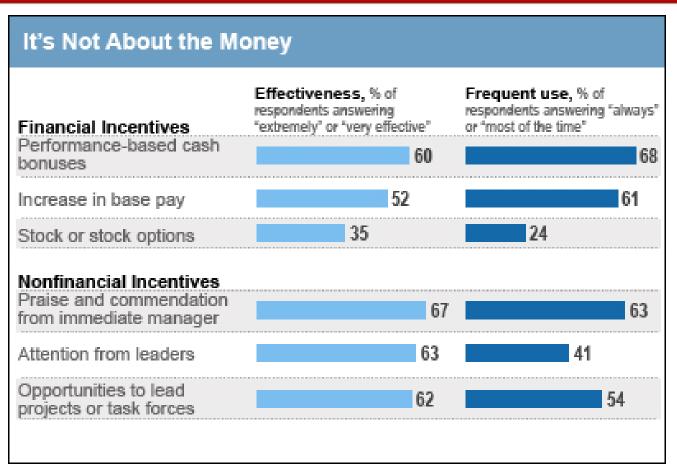


### **A**GENDA

- I. Strategy Stat of the Month
- II. What is strategy?
- III. Goal/Objective Cascading
- IV. Keeping momentum after your retreat
- V. Live Questions



# MOTIVATING PEOPLE BEYOND MONEY



Source: 2009 McKinsey Study Motivating people: Getting beyond money

How do we know that we have a "strategic plan"? How do we know that we are being strategic?

# QUESTION: WHAT IS STRATEGY?



# DEFINITION OF STRATEGY

"Competitive strategy is about being different. It means deliberately choosing a different set of activities to deliver a unique mix of value."

- Michael Porter, Guru of Strategy



### STRATEGY UNPACKED

Strategy is a dynamic concept, built around formulation of the value proposition and providing the path towards successfully translating this into results, encompassing:

#### Strategy Formulation / Articulation: The Value Proposition

- An anchor statement of the mission, values and vision of the firm.
- A scan of influences and our position in the world (frequently revisited).
- Define what success will look like.

#### **Strategy Execution / Successful Delivery**

- Identify the key result areas that need to be addressed (and rationale).
- Commit to a structure for delivery and allocate resources.
- Monitor and manage, including management of the risks.



### CHECKLIST FOR YOUR PLAN

- A roadmap to moving (or preserving) our organization to a unique, differentiated position in the market.
- Creates value for our stakeholders. We'll be better tomorrow than today.
- ✓ Helps our customers accomplish, fix or avoid something. We're meeting a real need.
- ✓ Focuses us on clear priorities and communicates both what we are and are not doing. We made choices.
- ✓ Clearly addressed execution. We resourced the plan.



We always have a great offsite in December only to come back in January in fire fighting mode. How do we keep momentum and turn the plan into action?

# QUESTION: KEEPING MOMENTUM AFTER YOUR RETREAT



# **GROUP QUESTION**

What is one action implemented to keep momentum after your retreat?

\* Type your answers in the chat box.

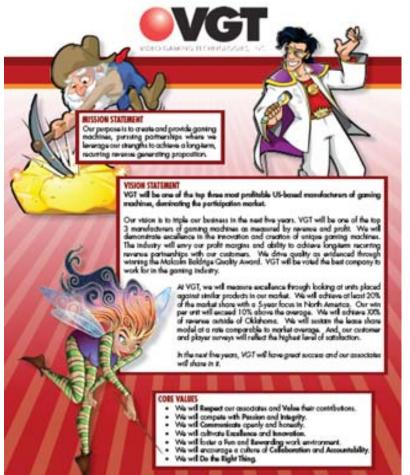
# APPOINT A PROCESS OWNER

Fask Name	% Complete	Duration	Start	Finish	Resource Names
Northern New Jersey Local Council Strategic Planning and Facilitation Schedule	18%	218 days?	Thu 4/23/09	Sun 2/28/10	
Phase One: Reviewing and Organizing the Current Strategy and Planning Information (Where are we now)?	47%	83 days?	Thu 4/23/09	Mon 8/31/09	
□ Define Stakeholder expectations, needs and timeline.	74%	49 days?	Thu 4/23/09	Tue 6/30/09	
Interview Scout Executive and Strategic Planning Chair	0%	1 day?	Thu 4/23/09	Thu 4/23/09	
Define timeline expectations	0%	1 day?	Thu 4/23/09	Thu 4/23/09	
Obtain Client Information: Pre-Planning worksheet sent	0%	1 day?	Thu 4/23/09	Thu 4/23/09	
Obtain signed proposal contract	0%	1 day?	Thu 4/23/09	Thu 4/23/09	
Billing information: Get billing vontact information	0%	1 day?	Thu 4/23/09	Thu 4/23/09	
Contact information: Obtain name, title, email, phone for leadership team that will be part of the facilitation.	0%	1 day?	Thu 4/23/09	Thu 4/23/09	
Define/ Allocate Local Council Strategic Planning Resource needs	100%	17 days	Mon 6/8/09	Tue 6/30/09	
Develop delivery project schedule	100%	17 days	Mon 6/8/09	Tue 6/30/09	
☐ Internal Assessment: Current council Information and Documentation	0%	1 day?	Thu 4/23/09	Thu 4/23/09	
Gather and Review all Council Information and Planning Documents	0%	1 day?	Thu 4/23/09	Thu 4/23/09	
☐ Kickoff Meeting with Scout Executive, Council President, Strategic Planning Ch	0%	1 day?	Thu 4/23/09	Thu 4/23/09	
Draft agenda and send to Scout Executive to review.	0%	1 day?	Thu 4/23/09	Thu 4/23/09	
Prepare packets for the meeting with summary of information gathered so far, descriptions of the 6 Focus Areas, and the roles and expectations of the meeting participants.	0%	1 day?	Thu 4/23/09	Thu 4/23/09	
Determine the strategic direction, strategic issues, and key outcomes for the council.	0%	1 day?	Thu 4/23/09	Thu 4/23/09	
Assign members of strategic planning committee to chair each of the 6 Focus Area Committees. Each Chair will recuit volunteers for their committees.	0%	1 day?	Thu 4/23/09	Thu 4/23/09	
Each Focus Area Chair will be given a list of the additional assessments that they need to review and analyze.	0%	1 day?	Thu 4/23/09	Thu 4/23/09	

# Schedule your Strategy Update Meetings right away



# COMMUNICATE TO MOTIVATE & INSPIRE





# EVERYONE NEEDS TO SEE "MY STUFF"

#### Black Bear District: Action Plan

Date Revised: 01/11/10

Priority	District & Committee Goals & Staff & Sub-Committee Goals	Who	Year End Target	% Complete/ YTD	Status/ Variance	Start Date/ End Date	Comment
	nbership: The Council will increase traditional membership by 5% g throughout the Council. (% membership increase in urban area	*	e next fiv	e years with	n more agg	gressive	
	1.1.2 Membership: Engage school superintendents to promote access to schools.	Black Bear District		0 %	•	1-1-2010, 12-31-2012	
	1.1.2.1 Membership: Sub-Committee / Staff / Volunteer goal here.			0 %			
	1.1.13 Membership: Implement newest program features.	Black Bear District		0 %		1-1-2010, 12-31-2012	
	1.1.13.1 Membership: Sub-Committee / Staff / Volunteer goal here.			0 %			
	1.1.24 Membership: District will increase traditional membership by X% each year over the next five years.	Black Bear District		0 %	•	1-1-2010, 12-31-2012	
	1.1.24.1 Membership: Sub-Committee / Staff / Volunteer goal here.			0 %			
.2 Men	nbership: The Council will have retention of 80% the end of 2015	(Retention rate by 2	2015)				
	1.2.2 Membership: Monitor membership trends by the Black Bear District Membership Committee.	Black Bear District		0 %		1-1-2010, 12-31-2012	
	1.2.2.1 Membership: Sub-Committee / Staff / Volunteer goal here.			0 %			
	1.2.11 Membership: Emphasis will be placed on recharter services such as membership audits and save a scout calls.	Black Bear District		0 %	•	1-1-2010, 12-31-2012	
	1.2.11.1 Membership: Sub-Committee / Staff / Volunteer goal here.			0 %			
	1.2.20 Membership: Increase commissioner services by a ratio of 3 to 1.	Black Bear District		0 %	•	1-1-2010, 12-31-2012	

# NO MORE THAN FIVE "HIGH PRIORITIES"

#### **Incremental:**

Short-term, high priority

#### **Substantial:**

Mid-term, medium priority

#### **Transformational:**

Long-term, low priority



### LOSS OF MOMENTUM COMES FROM...

- 1. No progress: Show real, substantial, databased progress.
- 2. Not relevant: Keep the plan relevant by updating based on your strategic issues discussions.
- 3. No WIIFM: Set rewards for achievement.
- **4. Cancelling meetings:** Stay committed to the process and to the discipline.
- 5. Feels like busy work: Plan needs to add value to the day-to-day.

# SUMMARY ACTIONS

- ✓ Appoint a process owner
- ✓ Schedule your strategy update right away
- ✓ Communicate to motivate and inspire
- ✓ Everyone needs to see "My Stuff"
- ✓ No more than five high priority items

I know goal cascading is part of driving accountability from strategy to daily action. What are the tips to doing it correctly?

# QUESTION: How do you cascade goals/objectives?

### STRATEGIC PLAN FRAMEWORK





# PUBLIC SERVICES DRILLDOWN:

SUPPORTS THE STRATEGIC THEMES IN RED

- **#1 Ensure a Safe and Secure Community**
- #2 PRESERVE OUR SENSE OF PLACE
- #3 Proactively plan our land Use, Infrastructure and connectivity. Unite land use with function.
- #4 PROTECT OUR NATURAL AND ENERGY RESOURCES.
- #5 FOSTER A VIBRANT ECONOMIC ENVIRONMENT
- #6 OPERATE AN ACCOUNTABLE, RESPONSIVE AND ENGAGED CITY GOVERNMENT
- #7 BE THE EMPLOYER OF CHOICE

# PUBLIC SERVICES DRILLDOWN:

SUPPORTS THIS CITY-WIDE GOAL

#### #5 FOSTER A VIBRANT ECONOMIC ENVIRONMENT

Recognize and establish districts of vibrancy within the city.

Actively drive and invest in a regional approach to economic development.

Continue to develop Las Cruces as a tourist destination.

# PUBLIC SERVICES DRILLDOWN: DEPARTMENT-SPECIFIC OBJECTIVE

#5 FOSTER A VIBRANT ECONOMIC ENVIRONMENT.

Continue to develop Las Cruces as a tourist destination.

- Continue marketing the city as a tourist hub.
- Maximize opportunities presented by Space Port America.

# PUBLIC SERVICES DRILLDOWN: TEAM-SPECIFIC OBJECTIVE

#### #5 FOSTER A VIBRANT ECONOMIC ENVIRONMENT

Continue to Develop Las Cruces as a Tourist Destination

- Maximize opportunities presented by Space Port America
  - o Co-branding City with Space Port.
  - Look into developing educational/informational tours with MVEDA, Space Port America.\*

# DEPARTMENT PERSPECTIVE: OBJECTIVES LEAD BY PUBLIC SERVICE

- Strengthen community safety, emergency preparedness and response/recovery in all departments of the city. (Community Peace of Mind)
- Implement and support existing cultural, recreational and educational visions.
- Ensure our infrastructure is developed and maintained to meet service demands.
- ❖ Facilitate connectivity and reduce congestion by maintaining an effective transportation infrastructure.
- Recognize and establish districts of vibrancy within the city.
- Actively drive and invest in a regional approach to economic development, with segmentation according to location, opportunities, and impact.
- Continue to develop Las Cruces as a tourist destination.



# TEAM MEMBER PERSPECTIVE: JOHN SMITH'S OBJECTIVES

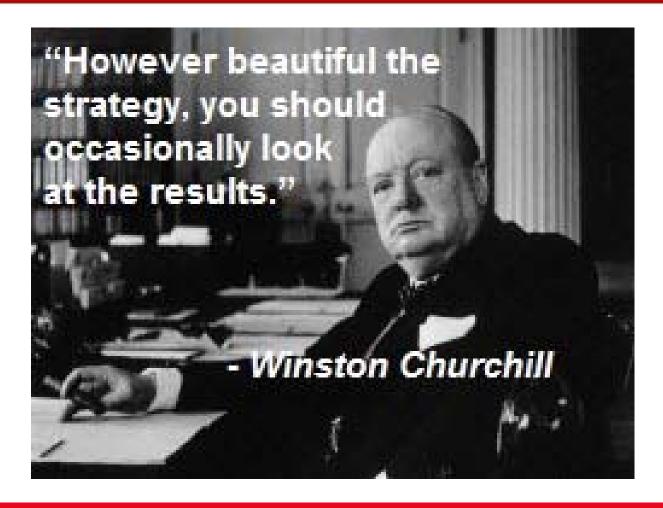
- Identify internal and external costs and logistics associated with shuttle service to the Space Port.
- Work with PIO to ensure the co-branding material is implemented in appropriate departments.
- \* Review annual strategies of MVEDA and ensure all departments roles are clearly defined.

# SUMMARY ACTIONS

Effective goal/objective cascading comes from making sure the "grains are the right size" at each level:

- ✓ Authority/ownership
- ✓ Duration of time
- ✓ Resources

# IN-THE-MOMENT QUESTIONS



# **N**EXT HUDDLE

- ❖ 9am PT, February 24<sup>th</sup>
  - Potential topics:
    - TBD... we are still collecting topics.
- Follow us on Twitter @MyStrategicPlan
- Send in questions for the next Strategy Huddle to admin@mystrategicplan.com and reference the Strategy Huddle in the subject line
- Questions submitted during presentation that we did not get to will be followed up via email or phone call.
- Today's session is being recorded and will be posted.

### CONTACT INFORMATION

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admin@mystrategicplan.com

Our office hours are Mon-Fri 9am-5pm (PT).

